

Vidya Vikas Mandal's
Shree Damodar College of Commerce & Economics, Margao-Goa
TY B.Com, Semester V, Semester End Examination, January 2021
Industrial Management (CC 15)

Duration: 2hrs

Max. Marks: 80

Instructions:

- i. All questions are compulsory
- ii. Start each question on a fresh page
- iii. Answer sub-Questions in question no.1 and question no.2 in not more than 100 words each.
- iv. Answer Questions no.3 to Question no.6 in not more than 400 words each.
- v. Figures to the right indicate maximum marks

Q.01. Answer the following in brief. (Any 4) (16 Marks)

- a. Explain the process of Industrial management.
- b. What is meant by Positive work environment?
- c. What are the problems of Plant Layout?
- d. Suggest some remedies for productivity improvement
- e. What is Product layout?
- f. Explain the concept of Occupational Hazards.

Q.02. Write short notes on the following: (Any 4) (16 Marks)

- a. Deming Wheel
- b. Objectives of Safety Management.
- c. Guidelines of ISO 9000
- d. Effects of Industrial accidents on employees.
- e. Steps in Critical Path Method
- f. OHSAS 18000

03. A) Explain the principles of Scientific Management. (12 Marks)

OR

X) State and explain the factors determining Plant Location. (12 Marks)

04. A) Bring out the significance of Higher Industrial productivity. (12 Marks)

OR

X) Suggest how Occupational Hazards can be minimized. (12 Marks)

05. A) What is Benchmarking? Explain the process of Benchmarking. (12Marks)

OR

X) Elaborate on the benefits of Total Quality Management. (12Marks)

06. A) "Accidents do not happen, they are caused". Explain (12 Marks)

OR

X) Discuss the legal provisions on health as mentioned in Factories Act 1948. (12 Marks)