



SID – 01

B.Com. (Semester – V) Examination, April 2016

INDUSTRIAL MANAGEMENT (New Course)

Duration : 2 Hours

Total Marks : 80

- Instructions:**
- i) **All questions are compulsory.** However **internal choice** is available.
 - ii) Answer sub-questions in Q. 1 and Q. 2 is **not** more than **100 words each**.
 - iii) Answer Q. No. 3 to 6 in **not** more than **400 words each**.
 - iv) Figures to the **right** indicate **maximum** marks.

1. Write short notes on the following (**any four**) :

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- a) Concept of Industrial Management.
- b) Any four criticisms of scientific management.
- c) Importance of Industrial Management (any four).
- d) Any four benefits of method study.
- e) Labour factors affecting productivity.
- f) Technological aspects of rationalisation.

2. Write in brief on the following (**any four**) :

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- a) Steps in deming wheel.
- b) Types of benchmarking.
- c) Any four principles of TQM.
- d) Mechanical causes of industrial accidents.
- e) Biological hazards.
- f) Factors affecting work environment.

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3. a) Discuss the basic procedure involved in work measurement. 12
OR
- b) Define rationalisation and discuss the need for rationalisation of Indian industries. 12
4. a) What is productivity ? Explain the importance of higher productivity. 12
OR
- b) Explain the concept of quality circles and their main features. 12
5. a) Name and explain any two analytical methods of total quality management. 12
OR
- b) Explain the effects of industrial accidents on employers and employees. 12
6. a) What is meant by industrial safety ? Explain the objectives of safety management. 12
OR
- b) Explain the causes and effects of industrial pollution. 12
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