



PAA – 01

**B.Com. (Semester – V) Examination, April 2016  
INDUSTRIAL MANAGEMENT – I (Old Course)**

Duration : 2 Hours

Max. Marks : 80

**Instructions :** 1) **All questions are compulsory, however internal choice is available.**

2) **Answer the sub-questions in Q. No. 1 and Q. No. 2 in not more than 100 words each.**

3) **Answer the questions from Q. No. 3 to Q. No. 6 in not more than 400 words each.**

4) **Figures to the right in the brackets indicate maximum marks allotted to the question.**

1. Write in brief on **any four** of the following :

(4×4=16)

- a) Process of industrial management.
- b) Scientific approach to the industrial management.
- c) Significance of industrial productivity.
- d) Human base to improve industrial productivity (any four).
- e) Objectives of method study.
- f) Technological aspect of rationalisation.

2. Write short notes on **any four** of the following :

(4×4=16)

- i) Principles of TQM (any four)
- ii) Objectives of JIT
- iii) Features of quality circles
- iv) Mechanical causes of industrial accidents
- v) Occupational environment
- vi) ISO : 9000.

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3. X) Explain any four factors affecting industrial productivity. 12
- OR
- Y) "NPC's contribution towards industrial productivity is very remarkable".  
Do you agree ? Explain in the light of the aims and role of NPC. 12
4. X) Enumerate the steps in work study. 12
- OR
- Y) Explain in detail the need for rationalisation in Indian industries. 12
5. X) What do you mean by TQM ? Explain its benefits. 12
- OR
- Y) Explain any two analytical methods of TQM. 12
6. X) Explain the objectives of industrial safety management. 12
- OR
- Y) Write in detail on the code of practices to prevent the industrial accidents. 12