

**VVM's Shree Damodar College of Commerce & Economics**  
**FY BBA(FS), Semester II, Semester End Assessment, Repeat October 2018**  
**SUBJECT: Essentials of Management - II**

**Timing: 3 hours**

**Marks: 60**

**Instructions:**

- *Figures to the right indicate maximum marks.*
- *All Questions are Compulsory however internal choices are available.*

**Q.1. Write Short Note on Any Four of the following:-**

**(4 x 3 = 12marks)**

- a. Decision Making.
- b. Global Environment.
- c. Resistance to Change.
- d. Organization Culture.
- e. Team Work.

**Q.2. a. What is Planning? Enumerate the benefits of Planning.**

**(12 marks)**

OR

x. What is Organizing? State and Explain the steps in Organizing.

**(6 marks)**

y. State and Explain the limitations of Centralization of Authority.

**(6 marks)**

**Q.3.a. Explain any six types of Foreign Environment.**

**(12 marks)**

OR

x. What is Micro Environment. Explain the types of Micro Environment.

**(6 marks)**

y. What is Organizational Environment? Explain the Features of Organizational Environment.

**(6 marks)**

**Q.4.a. What is Change Management? Explain the change Management Process.**

**(12 marks)**

OR

x. State and Explain the Causes of Resistance to Change.

**(6 marks)**

y. Discuss the Objectives of Organizational Development.

**(6 marks)**

**Q.5.a. Neatly Draw and Explain the Five Stages of Team Formation.**

**(12 marks)**

OR

x. What is Organizational Conflict? Explain the Causes of Organizational Conflict.

**(6 marks)**

y. State and Explain the Types of Team in an Organization

**(6 marks)**

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