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**T.Y.B.COM. Semester - V (Repeat) / One Time Opportunity
EXAMINATION October 2019
Industrial Management**

[Duration : Two Hours]

[Max. Marks:80]

Instructions:

- i. All questions are **compulsory**; however, internal choice is available.
- ii. Answer sub- questions – in Questions No.1 and Question No.2 in **not more than 100 words each**.
- iii. Answer Questions No.3 to Questions No.6 in **not more than 400 words each**.
- iv. Figures to the **right** indicate marks assigned to the questions.

- Q.1 Answer the following **in brief (any four)** 16
- a) Importance of Industrial Management (**any four**)
 - b) Criticism of Scientific Management (**any four**)
 - c) Principles of Scientific Management (**any four**)
 - d) Significance of higher productivity (**any four**)
 - e) Importance of method study (**any four**)
 - f) Steps initiated by Govt. of India to facilitate rationalization(**any four**)
- Q.2 Write short notes on **any four** of the following 16
- a) Need for rationalization (**any four**)
 - b) Features of Quality Circles (**any four**)
 - c) Principles of Total Quality Management (TQM) (**any four**)
 - d) Characteristics of just in Time (JIT) (**any four**)
 - e) Mechanical causes of industrial accidents
 - f) Product evaluation with reference to ISO 14000
- Q.3 A) Suggest measures for improving industrial productivity. 12
- OR**
- B) Explain the organizational aspects and Human aspects of Rationalization. 12
- Q.4 A) Explain the importance of work measurement. 12
- OR**
- B) What are the advantages of Critical Path Method? Elaborate. 12
- Q.5 A) Explain the concept of Benchmarking and explain the types of Benchmarking. 12
- OR**
- B) Describe the objectives of safety management. 12
- Q.6 A) Explain the causes of industrial pollution. 12
- OR**
- B) Examine the factors affecting work environment. 12