



SK -- 01

B.Com. (Semester – V) Examination, April/May 2019
INDUSTRIAL MANAGEMENT
(New Course)

Duration : 2 Hours

Max. Marks : 80

- Instructions :** 1) **All** questions are **compulsory**, however internal choice is available.
- 2) Answer sub-questions in Question No. 1 and Question No. 2 in **not more than 100 words each**.
- 3) Answer question no. 3 to question no. 6 in **not more than 400 words each**.
- 4) Figures to the **right** indicate marks assigned to the questions.

1. Answer the following questions in brief (**any four**). **16**
- a) Principles of Scientific Management (**any four**).
 - b) Criticisms of Scientific Management (**any four**).
 - c) Importance of Industrial Management (**any four**).
 - d) Steps initiated by Govt. of India to facilitate rationalisation (**any four**).
 - e) Concept of industrial productivity.
 - f) Advantages of work study (**any four**).
2. Write short notes on **any four** of the following. **16**
- a) Financial aspect of rationalisation.
 - b) Objectives of Just In Time (JIT) (**any four**).
 - c) Concept of Total Quality Management (TQM).
 - d) Characteristics of Quality Circles (**any four**).
 - e) Factors affecting work environment (**any four**).
 - f) Measures to control industrial pollution (**any four**).

P.T.O.



3. A) Explain the technological, financial and labour factors affecting industrial productivity. 12

OR

- X) Justify the need for rationalisation in Indian industries. 12

4. A) Explain the steps in method study. 12

OR

- X) What is benchmarking ? Describe the steps in benchmarking. 12

5. A) Explain the principles of Total Quality Management. 12

OR

- X) Examine the effects of Industrial accidents on employers, workers and society. 12

6. A) Explain the objectives of safety management. 12

OR

- X) Describe the effects of industrial pollution. 12