

Vidya Vikas Mandal's
Shree Damodar College of Commerce & Economics, Margao-Goa
T.Y.BBA(FS), Semester VI, Semester-End Assessment, April 2019
BFS C602: HUMAN RESOURCE MANAGEMENT

Duration: 3 hours

Max. Marks: 60

Instructions:

- *Figures to the right indicate maximum marks.*
- *All questions are compulsory, however internal choice is available.*
- *Each question start on a fresh page.*

Q. I. Write a short note on any FOUR of the following:

(4x3=12mks)

- a. Pareto's 80/20 Principle
- b. Training
- c. Job Evaluation
- d. Promotion
- e. Job Enrichment

Q. II. a. Discuss in detail the scope of Human Resource Management.

(12 mks)

OR

- x. State and explain any six functions of Human Resource Management.
- y. Briefly explain the importance of Human Resource Planning.

(06 mks)

(06 mks)

Q. III. a. What is Recruitment? Briefly explain the internal sources of recruitment.

(12 mks)

OR

- x. Explain any six types of interviews conducted during selection of an employee.
- y. Explain the different types of psychological tests conducted by Human Resource Department.

(06 mks)

(06 mks)

Q.IV. a. 'Interview cannot always be considered in selecting the best candidate for the post'. Justify.

(12 mks)

OR

- x. Explain in brief any six modern methods of merit rating.
- y. Explain the different types of 'Employee Separations'.

(06 mks)

(06 mks)

Q. V. a. What is Organizational Culture? Explain the various ways to promote an appropriate Organisation culture.

(12 mks)

OR

- x. What is Time Management? Explain the techniques an employer should adopt to manage time in organisation.
- y. Explain the steps involved in performance appraisal.

(06 mks)

(06 mks)