

Vidya Vikas Mandal's
Shree Damodar College of Commerce and Economics, Margao-Goa
S.Y.BBA (FS) -- SEMESTER IV, End Semester Examination, *April* 2017

ORGANISATION BEHAVIOUR

Duration: 1 Hours

Max Marks: 30

Instructions:

- *Figures to right indicate maximum marks*
- *Start each new question on a fresh page*
- *Question **ONE** is Compulsory*
- *Answer any **TWO** questions from Q2 to Q5*

Q1. Explain ANY TWO of the following:

(5x2=10)

- a) McGregor's Y Theory.
- b) Environmental factors that affect Individual behaviour.
- e) Essential functions of Management.

Q.2) Explain the process by managers for managing perception of employees. (10)

Q.3) Discuss the models of Organisational Behaviour. (10)

Q.4) Explain the Internal and External factors influencing selection of an Individual. (10)

Q.5) Explain the Herzberg's two factor theory with the help of an example. (10)
