

Vidya Vikas Mandal's
* Shree Damodar College of Commerce & Economics, Margao-Goa*
F .Y. BBA (FS), Semester II, End Semester Examination, Repeat October 2017

ESSENTIALS OF MANAGEMENT-II

Timing: 3 hour

Max.Marks:60

Instructions:

- *Figures to the right indicate maximum marks*
- *Start each new question on a fresh page*
- *Question **ONE** compulsory*
- *Answer any **FOUR** questions from Q2 to Q6*

Q1. Write short notes on **Any Three** of the following: - (3X4=12 marks)

- a. Principles of Delegation of Authority
- b. Environment Management
- c. International Business Environment
- d. Challenges in Change Management
- e. Negative effects of conflict

Q2.a. Explain the advantages of Planning as a function of management. (06)

b. Differentiate between Planning and Forecasting. (06)

Q3.a. Organizing creates a framework for the performance of the activities of an organization in a systematic manner. Highlight its importance. (06)

b. Explain the Significance of Controlling function. (06)

Q4.a. What is Organization Change? Discuss the types of organization change. (06)

b. Explain the process of Organizational development (06)

Q5.a. Explain the Internal Organizational Environment.. (06)

b. Explain the Micro external environmental factors affecting the business. (06)

Q6.a. Highlight the steps for effective team work. (06)

b. What is conflict? Discuss the types of conflicts. (06)
