

Vidya Vikas Mandal's  
Shree Damodar College of Commerce & Economics Margao Goa  
F.Y.BBA(FS), Semester II, Semester-End Assessment, April 2018  
**ESSENTIALS OF MANAGEMENT-II**

Duration: 3 hours

Max. Marks: 60

Instructions:

- *Figures to the right indicate maximum marks.*
- *All questions are compulsory, however internal choice is available.*
- *Each question start on a fresh page.*

**Q. I. Write short note on any four of the following:**

(4x3=12mks)

- a. Forecasting
- b. Environmental uncertainty
- c. Organisational development
- d. Team work
- e. Controlling

**Q. II. a. What is Departmentation? State and explain its advantages.**

(12 mks)

**OR**

x. Distinguish between centralisation and decentralisation of authority.

(06 mks)

y. State and explain any six types of decision making in management.

(06 mks)

**Q. III. a. Discuss the different types of organisational environment.**

(12mks)

**OR**

x. Describe any two types of foreign environment.

(06 mks)

y. What is Organisational Environment? Enumerate the features of organisational environment.

(06 mks)

**Q. IV. a. What is Change Management? State and explain the types of management of change.** (12 mks)

**OR**

x. Discuss the process of organisational development.

(06 mks)

y. Explain in brief the measures to overcome resistance to change.

(06 mks)

**Q. V. a. Neatly draw and explain the stages in team formation.**

(12 mks)

**OR**

x. State and explain the styles of conflict management.

(06 mks)

y. What is Conflict? Discuss any two types of conflict.

(06 mks)

