

गोंय विद्यापीठ ताळगांव पठार गोंय - ४०३ २०६ फोन: +९१-८६६९६०९०४८



Goa University

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(Accredited by NAAC)

GU/Acad -PG/BoS -NEP/2023/100/1

Date:02.06.2023

Ref: GU/Acad –PG/BoS -NEP/2022/339/1 dated 18.08.2022

CIRCULAR

In supersession to the above referred Circular, the updated approved Syllabus with revised Course Codes of the **Master of Commerce (M.Com.)** Programme is enclosed.

The Dean/ Vice-Deans of the Goa Business School/ Principals of Affiliated Colleges offering the **Master of Commerce** Programme are requested to take note of the above and bring the contents of the Circular to the notice of all concerned.

(Ashwin Lawande) Assistant Registrar – Academic-PG

Τo,

- 1. The Dean, Goa Business School, Goa University.
- 2. The Vice-Deans, Goa Business School, Goa University.
- 3. The Principals of Affiliated Colleges offering the M.Com. Programme.

Copy to:

- 1. The Chairperson, Board of Studies in Commerce PG.
- 2. The Programme Director, Commerce Discipline, Goa University.
- 3. The Controller of Examinations, Goa University.
- 4. The Assistant Registrar, PG Examinations, Goa University.
- 5. Directorate of Internal Quality Assurance, Goa University for uploading the Syllabus on the University website.

Goa University

P.O. Goa University, Taleigao Plateau, Goa 403 206, India

Course Structure and Syllabus of M.Com Programme offered under OA 35 w.e.f the Academic Year 2022-23

Course Structure and Syllabus of M.Com. Programme Offered in Commerce, Goa Business School, and Affiliated Colleges under **OA 35** from the Batch Admitted in the Academic Year 2022-23 onwards.

A BRIEF DESCRIPTION OF THE PROGRAMME

The 2-year Master of Commerce Programme under the Semester-wise Choice Based Credit System (CBCS) is offered to provide extensive specialized knowledge in different domains of Commerce and Business for inculcating multiple appropriate skills and ethical values in the students. More specifically, the Programme aims to develop the human potential to serve various fields of the teaching profession and also to serve for research in the social sciences, thereby helping for the needs of industry at micro and macro levels.

OBJECTIVES OF THE PROGRAMME

- 1. To provide conceptual knowledge and its applications in various areas of commerce discipline.
- 2. To facilitate the students' various opportunities to study the professional courses in parallel with Commerce discipline.
- 3. To provide the knowledge to the students to become growth agents in various fields, namely, academics, businesses/industries, government, and also as entrepreneurs.

ELIGIBILITY AND ADMISSION PROCEDURE

Eligibility for admission to M. Com Programme is based on the Goa University Ordinance [**OA-20.6.7 Goa Business School (c)**], and the admission is based on the Common Entrance Examination conducted by the Goa University. The candidates admitted are expected to possess the basic knowledge in the Commerce Courses covered at the Degree level.

PROGRAMME OUTCOME

- 1. Enhancing the knowledge horizon enables the learners to conduct successful research and pursue academic or professional careers.
- 2. Developing Problem Analysis Skills and knowledge and applying the same in a reallife situation.
- 3. Using research knowledge and aptitude acquired in the course of study for solving socially relevant problems.
- 4. Understanding the role and applicability of knowledge acquired in the context of society, environment, and sustainable development sticking on to the ethics and values.
- 5. Developing effective communication skills and ability to work in teams by strengthening group dynamics.

6. Fostering the ability to engage in lifelong learning, demonstrating empathetic social concern, and contributing to the nation's development by using awareness gained on various issues.

PROGRAMME STRUCTURE

Semester :	1
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Code No	Name of the Course	Credits	Page No
<u>COM-500</u>	Advanced Financial Management	4	03
<u>COM-501</u>	Capital Markets and Stock Exchange Operations	4	05
<u>COM-502</u>	Entrepreneurship and Venture Capital	4	07
<u>COM-503</u>	Organizational Behaviour	4	09
	ACCOUNTING AND FINANCE		
<u>COM-521</u>	Advanced Corporate Accounting	4	12
<u>COM-522</u>	Financial Services Operations	4	14
	BUSINESS MANAGEMENT		
<u>COM-523</u>	Human Resource Management	4	17
<u>COM-524</u>	Strategic Management	4	20

Semester 2

Code No	Name of the Course	Credits	Page No
<u>COM-504</u>	Marketing and Consumer Behaviour	4	22
<u>COM-505</u>	Management of Mutual Funds	4	24
<u>COM-506</u>	Security Analysis and Portfolio Management	4	27
<u>COM-507</u>	Financial Derivatives	4	29
	ACCOUNTING AND FINANCE		
<u>COM-525</u>	Direct Taxes	4	32
<u>COM-526</u>	Cost and Management Accounting	4	34
	BUSINESS MANAGEMENT		
<u>COM-527</u>	Advertising and Sales Management	4	36
<u>COM-528</u>	Business Environment and International Trade	4	39

Semester 3

Code No	Name of the Course	Credits	Dago No
Code No	Name of the Course	Creatts	Page No
<u>COM-600</u>	Research Methodology	4	41
<u>COM-601</u>	Basic Econometrics	4	43
<u>COM-602</u>	Qualitative Research	4	45
	ACCOUNTING AND FINANCE		
<u>COM-621</u>	Corporate Valuation	4	48
<u>COM-622</u>	Corporate Mergers and Acquisitions	4	50
<u>COM-623</u>	Indirect Taxes	4	52
<u>COM-624</u>	Financial Risk Management	4	54
<u>COM-625</u>	Treasury and Forex Management	4	56
<u>COM-626</u>	Cost Management and Control	4	58
	BUSINESS MANAGEMENT		
<u>COM-627</u>	Banking and Financial Institutions	4	60
<u>COM-628</u>	Insurance Management	4	62

<u>COM-629</u>	International Marketing	4	64
<u>COM-630</u>	Retail Marketing	4	67
<u>COM-631</u>	Customer Relationship Management	4	69
<u>COM-632</u>	Travel and Tourism Management	4	71

Semester 4

Code No	Name of the Course	Credits	Page No
<u>COM-603</u>	Advanced Econometrics	4	73
<u>COM-604</u>	Business Analytics	4	75
<u>COM-651</u>	Dissertation	16	77

Course Code: COM-500

Title of the Course: Advanced Financial Management

Number of Credits: 4

Prerequisites for the course:	NIL	
Objective:	 To provide fundamental knowledge about the compan and management. To enable the students to understand the financial decis process to enhance shareholders' wealth. To understand the techniques of financial management ar methods in financial decision-making. 	sion-making
Content:	 Unit 1 Introduction to Financial Management Introduction – Meaning and Definition - Goals of Financial Management - Finance Functions - Interface between Finance and Other Business Functions – Time Value for Money (Theory Only) Unit 2 Financing and Investment Decisions COST OF CAPITAL - Meaning of Cost of Capital - Cost of Different Sources of Finance - Weighted Average Cost of Capital (Including Problems) LEVERAGES - Operating Leverage - Application of Operating Leverage - Financial Leverage - Combined Leverage (Including problems). CAPITAL STRUCTURE – Introduction - Factors affecting Capital Structure - Theories of Capital Structure (Theory Only). CAPITAL BUDGETING - Introduction - Capital Budgeting Process - Investment Evaluation - Appraisal Criteria - Capital Budgeting Techniques. (Including problems). RISK ANALYSIS IN CAPITAL BUDGETING - Risk-adjusted Discount Rate - Certainty Equivalent Approach - Probability Distribution Approach -Sensitivity Analysis – Scenario Analysis - Simulation Analysis - Decision Tree Approach (Including problems). Unit 3 Working Capital Management WORKING CAPITAL-Meaning- Operating Cycle - Determinants of Working Capital - Approaches for Working Capital Management - 	20 Hours 20 Hours

References/ Readings	 be solved using available open source software. Brealey and Meyers: <i>Principles of Corporate Finance</i>; Tata McGraw Hill, New Delhi, 12th Edition, 2018 Chandra, Prasana: <i>Financial Management</i>; Tata McGraw Hill, New Delhi, 10th Edition, 2019 Gitman, L.J: <i>Principles of Managerial Finance</i>; Addison Wasley, 13th Edition, 2017 Keown, Martin, Petty and Scott (Jr): <i>Financial Management; Principles and Applications</i>; Prentice Hall of India, New Delhi, 10th Edition, 2009 Khan, M.Y & Jain, P.K.: <i>Financial Management</i>; Tata McGraw Hill, New Delhi. 8th Edition, 2018, Kishore Ravi, M: <i>Financial Management</i>; Taxman, 8th Edition, 2020 Pandey, I. M.: <i>Financial Management</i>; Vikas Publishing House, New Delhi, 12th Edition, 2021 Vanhorne, James C: <i>Financial Management and Policy</i>; Prentice Hall of India, New Delhi, 13th Edition, 2015 https://www.icai.org/new post.html?post id=16954 	
Pedagogy:	Unit 4 Dividend Decisions Dividend Decisions –Factors influencing Dividend Decision-Types of Dividend-Stock Split-Reverse Split- Theories of Dividends – Relevance Models – Gordon's Model – Walter's Model – Irrelevance Model - Miller and Modigliani Model - [Includes practical problems]. Lecture/ Classroom Discussion/ Presentation/ Case Study/ Group Project or a combination of some of these. Sessions shall be interactive to enable peer group learning. Practical problems may	
	Estimation of Working Capital - Working Capital and Bank Finance. [Includes practical problems]. CASH MANAGEMENT - Motives for Holding Cash - Objectives of Cash Management - Models for determining Optimal Cash Needs - Cash Planning - Cash Forecasting and Budgeting. [Includes practical problems]. RECEIVABLES MANAGEMENT: Introduction - Costs associated with maintaining Receivables - Credit Policy Variables - Evaluation of Credit Policy [Includes practical problems]. INVENTORY MANAGEMENT: Purpose of Inventory - Costs Associated with Inventories - Inventory Management Techniques - Importance of Inventory Management Systems [Includes practical problems].	

	 https://www.icsi.edu/media/webmodules/FINANCIAL_AN D_STRATEGIC_MANAGEMENT.pdf https://icmai.in/upload/Students/Syllabus2016/Inter/Pap er-10-Feb-2022.pdf
Course Outcomes	 CO1: Gain expert knowledge of principles and concepts used in finance; CO2: Be able to find out the best course of action among several financial options; CO3: Gain the understanding to apply financial concepts and principles in the overall management of an enterprise; CO4: Learn to manage the short-term resources of a business firm.

Course Code: COM-501

Title of the Course: Capital Markets and Stock Exchange Operations

Number of Credits: 4

Prerequisites for the course:	NIL	
Objective:	The objective of the course is to enable students to comprehensive knowledge of the Indian stock markets and their	-
Content:	 Unit 1 Introduction to Capital Markets An overview of Indian Securities Market, Primary Market - Meaning – Book Building Process– Functions, Intermediaries, Role of Primary Market – Methods of floatation of Capital – problems of New Issues Market –IPO's –Investor protection in the primary market – recent trends in the primary market – SEBI measures for the primary market. Secondary Market: Meaning, Nature, Functions of Secondary Market – Organization and Regulatory Framework for stock exchanges in India – Defects in working of Indian stock exchanges – SEBI measures for the secondary market –Listing of Securities: Meaning – Merits and Demerits – Listing requirements, procedure, fee – Listing of the rights issue, bonus issue, further issue – Listing conditions of BSE and NSE – Delisting Unit 2 Trading and Settlement in Indian Stock Exchanges Indian Stock Exchanges: BSE – Different trading systems – Share 	
	groups on BSE – BOLT System – Bulk deals – Block deals – Short Selling – Margin Trading – BSE SME Platform. NSE – Market segments – NEAT system options – Market types, order types, and books – Market phases – Limited physical market, Block trading session - Clearing and Settlement systems in Indian Stock Exchanges - Introduction – Transaction Cycle – Settlement Agencies – Clearing & Settlement Process –Different Types of Settlements – Rolling Settlement – Pay in and pay out –Demat settlement – Physical settlement – Funds settlement – Valuation debit – Valuation price – Shortages –Auctions – Risks in settlement – Penalties.	

	Unit 3	
	Stock Market Indices	16 Hours
	Stock Market Index – Meaning – Purpose and Consideration in developing index –Methods(Weighted Aggregate Value method, Weighted Average of Price Relatives method, Free Float method) – BSE Sensex –Scrip selection criteria – Construction – BSE Investment Strategy Indices – BSE Thematic Indices – BSE Sectoral Indices - NSE indices – S&P CNX Nifty – Scrip selection criteria – Construction – International Financial Markets – Euro Market – Asian Market – Important Global, Regional and National Stock Market Indices.	
	Unit 4	
	Risk Management and Surveillance System in Indian Stock Exchanges	12 Hours
	Risk Management system in BSE &NSE – Margins – Exposure limits – Surveillance system in BSE &NSE –Circuit breakers – Surveillance activities – Online surveillance – off-line surveillance – Rumour verification –Risk management – Risk containment measures – Settlement guarantee Mechanism – Asset/capital adequacy –margins – Inspection of books and investigation – Penal Charges and online monitoring	
Pedagogy:	The teaching pedagogy of this course shall include the combination of the following: Interactive Lectures/Discussions/ presentations/case studies/ individual or group projects/ assignments/Class activities or a combination of some of these. The sessions shall be interactive to enable peer group learning.	
References/ Readings	 Capital Market (Dealers) Module, Workbook from NSE Financial Markets: A Beginners' Module, Workbook from NSE, 2022. P R Joshi, <i>Global Capital Markets – shopping for finance</i>, Tata Mc Graw Hill, Publised 1997 Prasanna Chandra, Investment Analysis and Portfolio Management, McGraw Hill India, 5th Edition, 2017. Prasanna Chandra, Investment Analysis, Tata McGraw Hill, 6th Edition, 2021 Punithavathy Pandian Security Analysis and Portfolio Management, Vikas Publishing House Pvt. Ltd., 2nd Edition, 2012 Sanjeev Agarwal, A Guide to Indian Capital Market, 	

	Bharat Publishers, 1 st Edition, 2000
	7. V. A. Avadhani, <i>Investment and Securities Market in</i>
	<i>India</i> , Himalaya Publishing House, 10 th Edition, 2017
	mulu, Himalaya Publishing House, 10 Edition, 2017
	1. www.bseindia.com
	2. www.nseindia.com
	3. www.moneycontrol.com
	4. www.economictimes.com
	5. www.financialexpress.com
	6. www.equitymaster.com
	7. www.myiris.com
Course	Upon completion of this course, the student shall be able
Outcomes	CO1: To understand the theoretical background of the Indian
	Capital markets.
	CO2: To learn the trading system in Indian stock exchanges.
	CO3: To learn the clearing and settlement system in Indian stock
	exchanges
	CO4: To discuss the Indian stock market indices and learn to
	calculate the same.
	CO5: To explore the risk management and surveillance system in
	Indian stock exchanges.

Course Code: COM-502

Title of the Course: Entrepreneurship and Venture Capital Financing

Number of Credits: 4

Prerequisites for the course:	NIL	
Objective:	This paper provides students with a basic information w.r.t (1) To origin, development, and growth of entrepreneurship, what different, the role and importance of creativity, growth ager vicious circle of poverty, and (2) To analyze the evolution of ve financing over the years, identify various legal structure of ver firms, and basics about the regulatory environment, (3) To evalue business ideas, preparing a successful business plan, and various used for business valuation, and (4) To assess different stages and how venture capitalists carry out financing, venture cap including the exit strategy.	makes India nts, and the nture capital nture capital ate potential ous methods of life cycles
Content:	Unit 1 Introduction to Entrepreneurship Economic and Business status of India and the world [ancient – classical – neo-classical – modern] – What makes India different – Origin, development, growth and present status of entrepreneurship – Role of Growth Agents – Entrepreneur, entrepreneurship and enterprise – Role of Creativity – Vicious Cycle of Poverty – Imitation, Innovation, Invention and its role in socio-economic transformation – Bridging the gap between science and market place – Entrepreneurial Climate in India. Unit 2	15 Hours
	Introduction to Venture Capital and Legal Structure	15 Hours
	Economic and Business Scenario in modern times – Pre and Post 2008 Financial Crisis and Pre and Post 2019 Pandemic Scenario. Origin, development, growth, and present status of Venture Capital – Dynamics of Venture Capital – Economic Impact of Venture Capital – Financial and Non-financial Support – Business Life Cycle and Venture Capital Life Cycle – Role played by Venture Capitalists – Deal Making Process and Corporate Governance – Role of Venture Capital Associations.	

	The Fund Structuring and Operations – Basics [BIPA, LRS, APIAC, DTAA, GAAR] – Venture Capital Fund structures in India – What to start – Where to start.	
	Unit 3	15 Hours
	Business Valuation Approaches	15 HOUIS
	Why Business Plan – How it is prepared – Do's and Don'ts of Business Plan – How the Business Plans are evaluated. Basics of Business Valuation – How start-up valuation works – Why valuation matters – How to determine valuation – Business Valuation Approaches [The Berkus Method, The Risk Factor Summation Method, The Scorecard Valuation Method, The Comparable Transactions Method, The Book Value Method, The Discounted Cash Flow Method, The First Chicago Method, The Venture Capital Method].	
	Unit 4	
	Business Life cycles and various Strategies available.	15 Hours
	Significance of Business Life Cycle of Venture Capital [Who they are, What they do, How they do it, What Influences] – Early and Later stage strategies. Venture Capital Scenario [Global and Regional] – Recent trends and outlooks – Significance of Country Attractiveness Index. Venture Capital Scenario [India] – Impact of Pandemic on Indian Economy and Business – Significance of Infrastructure as a Service (IaaS), Platform as a Service (PaaS), & Software as a Service (SaaS) – Significance of Start-ups – Emergence of Unicorns in India – Special governmental initiatives aimed at the socio- economic transformation. Endgame – What does it mean – When it is decided – How it is done – Various exit Strategies.	
Pedagogy:	Lectures, Case Studies, and Self-study (based on research papers on venture capital financing and watching educational videos on negotiation processes).	
References/ Readings	 Andrew Metrick & Ayako Yasuda, Venture Capital & the Finance for Innovation, Wiley. 3rd Edition, 2018. Douglas J. Cumming & Sofia A. John, Venture Capital, and Private Equity Contracting: An International Perspective, Elsevier. 2nd Edition, 2018. Howard Fredrick, Allan O'Conner, & Donald F. Kuratko, 	

	<i>Entrepreneurship</i> , Cengage Learning. 5 th Edition, 2015.
	4. Robert D Hisrich, Michael P Peters & Dean A Shepherd,
	Entrepreneurship, McGraw Hill Education. 10 th Edition,
	2018.
	5. Suna Lowe Nielsen, Kim Klyver, Majbritt Rostgaard Evald,
	& Torben Bager, Entrepreneurship in Theory and Practice:
	Paradoxes in play. Edward Elger. 2 nd Edition, 2018.
	6. Vasant Desai, Dynamics of Entrepreneurship
	Development , Himalaya Publishing House. 6 th Edition,
	2019.
	1. https://ivca.in/ / https://nvca.org/ /
	https://en.wikipedia.org/wiki/Venture_capital
	https://www.youtube.com/channel/UCmdI-
	Y9DGqIUzVXGZ-o1pOQ
	3. https://libguides.stanford.edu/venture-capital-and-
	private-equity
	4. https://medium.com/venture-evolved/resources-for-
	those-interested-in-venture-capital-and-private-equity-
	3964d0734273
	 https://www.rug.nl/ggdc/historicaldevelopment/maddiso n/?lang=en
	6. https://www.youtube.com/watch?v=Tid0n-PdCiE
	7. https://www.youtube.com/c/SharkTankAustralia
	8. https://www.youtube.com/channel/UCREgA-
	BmOocJ9Is bZV6aJQ
	https://www.youtube.com/channel/UCDAzmE9V4Xw5Cd
	Lkn3pvO3A
Course	Upon completion of the course, the students will be able to:
Outcomes	CO1: Identify their role in transforming the economy to a higher
	level.
	CO2 : Understand how to identify business ideas, and prepare a
	successful business plan.
	CO3: Make calculated decisions by while evaluating business
	plans.
	CO4: Apply strategic planning during different stages of the
	business life cycle.

Course Code: COM-503

Title of the Course: Organizational Behaviour

Number of Credits: 4

Prerequisites for the course:	NIL	
Objective:	 The course teaches students about individual and group be an organization. It also provides ways to deal with the different levels of commanage it. In this competitive world where there is a big reindividuals, understanding oneself and others can help advantage. Human behavior is unpredictable, so understanding of competition of the behavior is an essential area for individual where the community and society 	conflict and race among to gain an causes and
Content:	: Organizational Behaviour – Understanding Self Organizational Behaviour– Organisational Multidiscipline – Different Model of Men (Economic, Social, Organization, Self- Actualization, Complex, Impulsive and Compulsive) - Individual Behaviour is studied through – Perception – Personality –Values– Attitudes–Motivation – Learning.	15 Hours
	Crown Bahaviaur and Dowar and Organizational Dalitics	15 Hours

	Group –Types of Groups– Formal and Informal Groups – Comparison between Formal and Informal Organisation –Nature and Effect of Informal Groups–Benefits of Informal Groups – Formation of Informal Leader – Identifying and Rewarding Informal Leaders – Key Roles of Informal Leader -Difference between Task Leadership Roles and Social Leadership Roles – Multiple Informal Leaders. Power and Organisational Politics –Meaning of Power – Dependency in Power Relationship Sources of Power – Legitimate – Reward – Coercive –Expert –Referent – Organisational Politics – Influence and Political Power. Unit 4 Counselling and Change Management Counselling – Meaning – Characteristics of Counselling – Types of Counselling – Directive– Non-Directive – Participative – A Contingent view. Change Management –Nature of Change – Responses to Change – Cost and Benefits of Change –Resistance to Change – Nature and Effect –Reasons for Resistance – Types of Resistance – Possible Benefits of Resistance – Implementing Change – Transformational Leadership and Change –Elements of Transformational Leadership –Three-stage Model of change Process –Building Support for Change.	L5 Hours
Pedagogy:	 The following methods and forms of study are used in the course The methodology used in the class will combine lectures, applications, and case discussions. Lectures will address the assigned reading materials. The required readings, lecture notes, and the assigned home works and cases are intended to support learning objectives and will prepare the students adequately for the examinations. In addition to the lectures, review sessions will be scheduled to address assignments, end-of-chapter questions, and, on occasion, assigned cases. 	
References/ Readings	 Aswathappa K., 'Organisational Behaviour,' Himalaya Publishing House, NewDelhi, 12th Edition, 2016. Fred Luthans, Brett C. Luthans and yle W. Luthans; Organizational Behavior: An Evidence-Based Approach', Information Age Publishing, India, 14th Edition 2020. 	

	Fred Luthans, Organizational Behavior: An Evidence-Based
	Approach' , McGraw Hill Education, India, 12 th Edition 2017.
	Gene Burton & Manab Thakur, ' <i>Management Today-</i>
	Principles Practice,' Tata McGraw Hill Public Company Ltd.,
	New Delhi, 1 st Edition, 2002.
	Heinz Weihrich and Harold Koontz, Management - A Global
	Perspective, Tata McGraw- Hill Publishing Company Limited,
	10 th Edition, 1992.
	James A.F. Stoner, R. Edward Freedom, and Daniel R. Gilbert -
	' <i>Management</i> ,' Prentice Hill Inc., NewJersey, 6 th Edition, 2018.
7.	JitS.Chandan, ' Organisational Behaviour,' Vikas Publishing
	House, NewDelhi,
	3 rd Edition, 2005.
8.	John W. Newstrom, <i>Organisational Behaviour</i> , Tata McGraw-
	Hill Publishing Company Limited, 12 th Edition, 2017.
	1. Essentials of Organizational Behaviour by Stephen P.
	Robbins & Timothy A. Judge & Katherine Breward
	https://www.pdfdrive.com/essentials-of-organizational-
	behaviour-e176364014.html
	2. Organizational behaviour by David A. Buchanan & Andrzej
	A. Huczynski
	https://www.pdfdrive.com/organizational-behaviour-9th-
	edition-e185313171.html
	3. Organizational Behavior by Champoux, Joseph E.
	https://www.pdfdrive.com/organizational-behavior-
	e39632799.html
	4. Handbook of Principles of Organizational Behavior by
	Edwin Locke
	https://www.pdfdrive.com/handbook-of-principles-of-
	organizational-behaviore33456714.html
	5. Organizational Behavior by Stephen Robbins
	https://www.pdfdrive.com/organizational-behavior-
	stephen-robbins-e18717987.html
	6. Organizational Behaviour by V.G. Kondalkar
	https://www.pdfdrive.com/organizational-behaviour-
14/-1	e33408492.html
	bsite Links:
	1. https://www.businessmanagementideas.com/notes/man
	agement-notes/organizational-behaviournotes/12614

	2. https://www.slideshare.net/YaminiKahaliya/organisation-
	behavior-introduction-of-organisationbehavior-for-
	bbabcom-students
	3. https://nptel.ac.in/courses/110/105/110105034/
	4. https://nptel.ac.in/courses/121/105/121105009/
	5. http://egyankosh.ac.in/handle/123456789/3155
	6. http://egyankosh.ac.in/handle/123456789/15889
	7. http://egyankosh.ac.in/handle/123456789/17282
	8. https://onlinecourses.swayam2.ac.in/cec21_ge20/previe
	w
	9. http://epgp.inflibnet.ac.in/Home
Course	Upon completion of the course, the students will be able to:
Outcomes	CO1: To understand the different models of organisations and
	individual behaviours.
	CO2: To understand how to overcome conflict and overcome
	stress.
	CO3: To understand group dynamics at work place and to
	manage Power & Organisational Politics.
	CO4: To develop skills of Counselling and acceptance of change at
	workplace

Course Code: COM-521

Title of the Course: Advanced Corporate Accounting

Number of Credits: 4

Prerequisites for the course:	NIL	
Objective:	 To gain knowledge in theory as well as practice in accounting. To enable students to prepare companies' financial statem the framework of the Company Act, 2013. To enable students to prepare financial statements of E Insurance companies. To help students understand the techniques of restruct liquidating corporate entities. 	nents within Banking and
Content:	Unit 1 Preparation of Final Accounts Preparation of Final accounts – Schedule VI Part I and Part II – Managerial remuneration –dividend declaration out of the past and the current profits – Issue of Bonus shares –Statement of Profit & Loss /and Balance Sheet. Bank Accounts – Preparation of Profit and Loss Account and Balance Sheet – Introduction to Insurance Company Accounts – Life Insurance and General Insurance – Preparation of Revenue Accounts – Statement of Profit and Loss – Balance Sheet. Unit 2 Amalgamation of Companies The amalgamation of companies – Meaning – features – Purchase Consideration – meaning –methods (lump sum payment method, net assets method, intrinsic value of shares method) –accounting entries for amalgamation – practical problems – Absorption and reconstruction of companies – meaning – accounting entries for absorption – practical problems –Reconstruction of companies – external reconstruction – internal reconstruction – meaning – procedure – accounting entries	15 Hours

	Unit 3	15 Hours
	Winding up of Companies	
	Winding up of companies – Meaning – Modes of winding up - Accounts relating to the liquidation of companies - Meaning of liquidation - preferential payments - Role of liquidators and their duties - preparation of the statement of affairs - Final Liquidation statement of account.	
	Unit 4	15 Hours
	Holding Company Accounts	
	Holding Company Accounts - Consolidation of Balance Sheets – consolidated Profit and Loss Account – Inter-company holdings and Non- Controlling Interest -Consolidated Cash flow statement.	
Pedagogy:	The methodology used in the class will combine lecture applications and case discussions. Practical problems may be solved using available open source software	
References/ Readings	 Arulanandam and Raman: Advanced Accountancy- Volume II; Himalaya Publishing House, Mumbai. 7th Edition, 2019 Goel, D. K. and Goel, S.: Corporate Accounting; Arya Publications, New Delhi. 2nd Edition, 2019 Jain and Narang: Advanced Accountancy: Corporate Accounting; Kalyani Publication, Chennai. 22nd Edition, 2019 Maheshwaari, S. N. : Advanced Accountancy-Volume II; Vikas Publishing House, New Delhi. 11th Edition, 2018 Maheshwari, S. N. and Maheshwari, S. K. : Corporate Accounting; Vikas Publishing House, Noida. 5th Edition, 2009 Reddy, T. S. and Murthy, A. : Corporate Accounting; Margham Publications, Chennai. Sharma, C. and Gupta, N. : Corporate Accounting: Theory and Practice; Ane Books Pvt. Ltd., 2008. Sehgal, A. and Sehgal, D.: Advance Accounting: Corporate Accounting; Taxmann Allied Services Pvt. Ltd., New Delhi. 6th Edition, 2008 Shukla, M.C., Grewal, T. S. and Gupta, S.C.: Advanced Accounts- Volume II; S. Chand and Company Limited, New Delhi. 19th Edition, 2016 	

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Course Code: COM-522

Title of the Course: Financial Services Operations

Number of Credits: 4

Prerequisites for the course:	NIL	
Objective:	 The student will be equipped with basic knowledge of Services. The student will learn the process and methodology of C Agencies with services provided. Students will understand the working mechanism of Se with Legal Aspects and Depositories Operations 	Credit rating
Content:	 Unit 1 Overview of Financial Services and Credit Rating Overview of Financial Services - Growth and Structure. Banking and Non-Banking Companies, Classification of Non-Banking Companies and NBFC's Activities. Credit Rating: Introduction - Concept of Credit Rating – Definition - Scope - Need, Types of Credit Rating - General Credit Rating Process and Methodology - Credit Rating Agencies in India Process and Methodology for Credit Rating - Advantages & Disadvantages of Credit rating - Rating services offered by Credit Rating Agencies - Equity rating and Equity Assessment - Rating symbols of Indian Credit Agencies Unit 2 Securitization: Introduction to Securitisation as Financial Instrument of the New Millennium – Definition – Concept - Need for Securitisation – Securitization in India - Securitisation asset classes - Benefits of securitization Players involved in Securitisation. Pass-Through Certificate and Pay Through Securities structure. Legal issues in Securitization - Securitisation laws- (SARFAESI) Act - Purpose – Outcome - Powers conferred on Secured Creditor under the SARFAESI Act - Banks utilize the effective tool for bad loans (NPA)Recovery- Rights of Borrowers. 	16 Hours

Unit 3 Depository Functioning and Bye-Laws Overview of Depository - Key features of the depository system	Hours
in India -Depository System- Depository - Bank An Analogy -	
Depository - Bank – The difference - Legal Framework-	
Depositories Act, 1996 - Securities and Exchange Board of India	
(Depositories & Participants) Regulations, 1996ByeLaws approved	
by SEBI - and Business Rules framed in accordance with the	
Regulations and Byelaws Section 4, 7, 8, 9, 10, 14, and 16.	
Internet Initiatives at Depository by NSDL - SPEED-e- SIMPLE-	
SPICEIDeAS-and STEADY - Eligibility Criteria for a Depository-	
Registration-Commencement of Business- Agreement between	
Depository and Issuers-Rights and Obligations of Depositories-	
Records to be maintained by Depository – Functions of	
Depository. Business Rules of Depository –Functions- Services	
Offered by Depository - Electronic linkage – Technology and	
connectivity of Depository System with Business Partners.	
connectivity of Depository System with Business Farthers.	
Business Partners of Depository- The eligibility criteria are	
prescribed by the SEBI (Depository & Participants) Regulations,	
1996- Business Restrictions – Application for becoming a DP –	
Conditions for Grant of Registration – Steps for joining as a DP-	
Validity and Renewal of Registration Certificate –Pre-requisites	
for DPs for commencing operations -Rights and Obligations- Agreement with Beneficial Owners- Direct and Indirect benefits	
of Depository System.	
Unit 4	
Depository Core Services	
Types of Accounts Documents for Vermeation Denenciary	Hours
Account-Procedure for opening an account. Dematerialization-	
International Securities Identification Number (ISIN) - Securities	
that can be Dematerialized- Dematerialisation request form-	
Procedure for Dematerialisation- Rejection Reason- Precautions	
to be taken while processing DRF. Rematerialisation-	
Rematerialisation Request form- Prerequisites for	
Rematerialisation request - Rematerialisation Process.	
Settlement of Off-Market Transactions- Settlement of Market-	
Transaction. Pledge and Hypothecation- Procedure for	
Pledge/Hypothecation- Creation of Pledgor- Procedure for	
Confirmation of Creation of Pledge/Hypothecation by Pledgee –	
Pledge of Demat Shares-Closure of a Pledge/Hypothecation by	

	Pledgor- Closure of a Pledge/Hypothecation by Pledgee or - Invocation of Pledge by Pledge-Invocation of Hypothecation	
Pedagogy:	• The methodology used in the class will combine lectures,	
	applications, and case discussions.	
	• The required readings, lecture notes, and the assigned	
	home works and cases are intended to support learning	
	objectives and will prepare the students adequately for	
	the examinations.	
	In addition to the lectures, review sessions will be	
	scheduled to address assignments, end-of-chapter	
	questions, and on occasion, reading and understanding	
	Reports on the Credit Rating and Structuring of	
	Securitization with Legal issues.	
References/	1. Gordan & Natarajan, Financial Markets and Services,	
Readings	Himalaya Publishing House, India, 11 th Edition, 2018.	
	2. Indian Institute of Banking and Finance, Mutual Funds-	
	Products & Services, Taxmann Publications Private	
	Limited, 2015.	
	3. K. Ravichandran, Merchant Banking & Financial Services,	
	Himalaya Publishing House, 2 nd Edition, 2017	
	4. Khan M.Y, <i>Financial Services</i> , McGraw Hill Education;	
	India, 8 th Edition, 2018	
	5. NCFM- Depositories Module	
	6. NISM – Mutual Funds Module Series	
	7. V.A. Avadhani, <i>Marketing of Financial Services and</i>	
	<i>Markets</i> , Himalaya Publishing House, India, 3 rd Edition,	
	2023.	
	Website Links:	
	1. https://www.prepcafe.in/nism-study-material	
	2. https://nsdl.co.in/publications/IAPP.php	
	3. https://nsdl.co.in/publications/investorguide.php	
	4. https://nsdl.co.in/publications/infobrochureforinvestors.p	
	hp	
	5. http://egyankosh.ac.in/handle/123456789/16964	
	6. https://nsdl.co.in/downloadables/Capital%20Markets%20	
	and%20NSDL%20Overview.pdf	
	7. https://www.intelivisto.com/certification/NISM-	
	SeriesVI%20Depository%20Operations%20workbook.pdf	
	8. https://www.spratings.com/documents/20184/760102/S	

	PRS_Understanding-Ratings_GRE.pdf	
	9. http://docshare02.docshare.tips/files/12277/122779731.	
	pdf	
	10. http://vinodkothari.com/wp-	
	content/uploads/2014/01/Credit-Rating-Agencies.pdf	
	11. https://www.fitchratings.com/products/rating-	
	definitions#about-rating-definitions	
	12. https://legislative.gov.in/sites/default/files/A2002-54.pdf	
	13. http://www.igntu.ac.in/eContent/IGNTU-eContent-	
	459913078664-B.Com-6-	
	Prof.ShailendraSinghBhadouriaDean&-	
	FINANCIALSERVICES-All.pdf	
	14. http://docshare01.docshare.tips/files/6804/68042738.pdf	
	15. http://epgp.inflibnet.ac.in/Home	
Course	CO1: To understand the essential of financial services and	
Outcomes	mechanism of Factoring.	
	CO2: To learn the process and methodology of Credit rating	
	Agencies.	
	CO3: To understand the working mechanism of Securitization	
	with Legal Aspects.	
	CO4: To understand the Depository functioning, Bye-Laws of	
	Depositories Act, 1996 and Depository services.	
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Course Code: COM-523

Title of the Course: Human Resource Management

Number of Credits: 4

Prerequisites for the course:	NIL	
Objective:	 To study the basic concepts of Human Resource Management To assess what Human Resource Management is and how the Management process. To learn the overview of functions of HRM and apply them situations. To assess how the significant roles of HR Management transformed 	it relates to in practical
Content:	 Unit 1 Introduction to E-HRM and International HRM Introduction to E-HRM – Impact of technology on HRM – Define E-HRM, Scope of E-HRM [Read Research Papers], Objectives of E-HRM, Types of E-HRM, is E-HRM Boon or Bane? – Advantages and Disadvantages. E-HR Activities-e-Recruitment, e-Selection, e-Performance Management, e-Learning-Advantages, and Disadvantages. Global Challenges in HRM- International HR Challenges. The environment of HRM – Internal and External forces affecting the HR function, International HRM vs. Domestic HRM. Unit 2 	
	Introduction to Strategic and Green HRM Strategic Human Resource Management and HR Scorecard: Define SHRM, SHRM Model, SHRM Process, Strategic Human Resource trends, linking people, strategy and performance HR – Strategic Partner, creating an HR scorecard, Measuring HR alignment. Green HRM- Define, Objective, Importance, Need for Green HRM, Green HRM processes: green recruitment, selection, training, green performance appraisal, motivation, and employee engagement in green HRM. Green Initiatives for HR, Advantages and Disadvantages-Green HRM in Indian context and future sustainable HRM.	

	Unit 3 Training, Development, and Performance Management Training and Development- Training and Development Process, Methods of Employee Training, On the job-Coaching, mentoring, Job Rotation and Job Instruction Technique (JIT), Off Job- Sensitivity training, Transactional Analysis, Straight lectures, and simulation exercises. Executive Development -Methods of Executive Development, Evaluating the Training Efforts. Performance Management – Components of Performance Management, Performance Appraisal Methods – Traditional and Modern, Potential Appraisal, steps in Good Potential Appraisal System.	
	Unit 4 HR Analytics Human Resource Analytics (HR Analytics) – Why HR Analytics – How does HR Analytics works – Pros and Cons of HR Analytics – Applications of HR Analytics [<i>Measuring Performance / Informing</i> <i>Promotion and Salary Decisions / Understanding Attrition and</i> <i>Increasing Retention / Examining Employee Engagement /</i> <i>Measuring Employee Development, Course Outcomes and Group</i> <i>Development</i>] Difference between HR Analytics and HR Metrics – Key HR Analytics Matrices [<i>Revenue per employee / Training efficiency /</i> <i>Involuntary turnover rate / Time to hire / Absenteeism / Offer</i> <i>acceptance rate / Training expenses per employee / Voluntary</i> <i>turnover rate / Time to fill / Human capital risk</i>] - Metrics, Workforce Trends, and the Employee - Define Metrics, Key considerations for choosing what to Measure-Components of good metrics, HR Metrics checklist, why metrics is vital in the total rewards system, HR agility, Employee lifecycle. Types of HR Metrics-Staffing, Training and development, performance, and others. HR Charts and Dashboard , Predictive Analysis (<i>Using MS</i> <i>Excel</i>).	
Pedagogy:	The following methods and forms of study are used in the course Lectures, Case Studies, and Self-study (doing home assignments based on the reading of research papers on various aspects of HRM) Self-study on reading research papers and Reference books in Human Resource Management area to understand the importance of Human Resource Planning concepts, especially on understanding recruitment and selection, training and	

	development of employees, performance management, and appraisal decision as Human Resource Executive.
References/ Readings	 Aswathapa, K. <i>Human Resource Management</i>, Tata McGraw Hill, 5th edition. Bernadin , <i>Human Resource Management</i> , Tata Mcgraw Hill, 8th edition. Decenzo and Robbins, <i>Human Resource Management</i>, Wiley, 8th edition. Dessler, Varkkey, <i>Human Resource Management</i>, Pearson Education Limited, 16th edition. Dipak Kumar Bhattacharyya, <i>Human Resource</i>
	 Management, Excel Books, 1st January 2006. 6. Ehnert I, Harry W and Zink K J, Sustainability and human resource management: Developing sustainable business organizations, Springer Science and Business Media, 2014th edition.
	 Ivancevich, JM, Human Resource Management, Tata McGraw Hill, 12th edition. MadhurimaLall and SakinaQasim Zaidi, Human Resource Management, Excel Books, PHI Learning, 1st edition, 16th December 2012.
	 9. Mariappanadar S, Sustainable Human Resource Management: Strategies, Practices and Challenges, Macmillan International Higher Education, 22nd January 2019. 10. Uday Kumar Haldar, Juthika Sarkar. Human Resource
	 <i>management</i>. Oxford, 7th May 2012. 1. https://www.pdfdrive.com/encyclopedia-of-human-resources-information-systems-challenges-in-e-hrm-e161036079.html
	 https://www.pdfdrive.com/implement-e-hrm- successfully-d39707501.html https://www.pdfdrive.com/strategic-human-resource- management-e15459785.html
	 4. https://www.pdfdrive.com/a-handbook-of-human- resource-management-practice-e24209359.html 5. https://www.pdfdrive.com/human-resources-
	management-and-training-e4295910.html 6. https://www.mckinsey.com/business-functions/people-

	- F	
	 and-organizational-performance/our-insights/the- essential-components-of-a-successful-l-and-d-strategy 7. http://www.benefitsandcompensationresources.com/ho w-well-do-you-know-if-your-total-rewards-Programme-is- working 8. https://www.valamis.com/hub/hr-analytics 9. https://www.michiganstateuniversityonline.com/resource s/business-analytics/applications-of-data-analytics-in- people-management/ 10. https://www.forbes.com/sites/forbestechcouncil/2020/0 5/19/using-data-analytics-to-improve-your-hr- management/?sh=37e8a3e12bcb 11. https://www.toolbox.com/hr/hr-analytics/articles/what- is-hr-analytics/ 	
	 12. <u>https://www.fuseworkforce.com/blog/what-is-hr-analytics-how-data-improve-decision-making</u> 13. https://www.aihr.com/blog/what-is-hr-analytics/#:~:text=HR%20analytics%20is%20a%20data%2 Ddriven%20approach%20to%20managing%20people,data%2Ddriven%20decision%2Dmaking 	
Course Outcomes	Upon completion of the course, the students will be able to: CO1: Develop meaningful metrics, design measures, and apply the results to support organizational strategy and tactics. CO2: To understand the role of E-HRM, Green HRM, SHRM, and International HRM. CO3: Administer and contribute to the design and evaluation of the performance management Programme. CO4: Develop, implement, and evaluate employee orientation, training, and development Programmes.	

Course Code: COM-524

Title of the Course: Strategic Management

Number of Credits: 4

Prerequisites for the course:	NIL	
Objective:	The course will help the students to understand the sign positioning the firm from a lower level to a higher level wherein is added, created, and generated towards the firm by understanding complex environmental factors, which provides to (i) Where we are , (ii) Where we want to go , (iii) What influencing and (iii) How we can reach the goal . This exercise wi mold their future by understanding that whatever they learned Management applies to their personal lives and goals. This will become a good citizen, i.e., a person with a strong backbone k the applicable rules and regulations rather than violating becoming like a boneless chicken where they will always be when they want to say NO. This course also allows them the proactive rather than reactive.	more value thoroughly the answer factors are Il help them in Strategic I help them by following them and saying YES
Content:	Unit 1 Introduction to Strategy and Strategic Management	15 Hours
	Strategy vs Policy-Business and its nature - Art of Positioning – Approaches – Types of Strategies [Indented / Deliberate / Realised / Unrealised / Emergent] – Business Life Cycle [Read Research Papers] - Gap Analysis [FA & EA] / Organisaitonal Direction [Strategic Intent].	
	Unit 2 Strategy Formulation	15 Hours
	Integration of Inputs from FA & EA [CQA / SWOT / E-TOP / PESTEL] – Levels of Strategy formulation – Organisational Level [General Strategic Options & Portfolio Analysis and Display Matrices] – Business Level [5 Force Analysis] – Functional Level – Individual Level	
	Unit 3 Strategy Implementation	15 Hours

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	Issues [Success / Roulette / Trouble / Failure] – 4 Stages of Strategy Implementation [Analyse Change / Analyse Structure / Analyse Culture / Select Approach / Implement].	
	Unit 4	
	Strategy Evaluation and Control	15 Hours
	Role of Information – Types of Information Systems [MIS & MDSS – Big Data and Data Analytics] – 4 Stages of Strategic Evaluation & control. [Bench Mark / Actual / Variance / Corrective Action] – Techniques of Evaluation [Gap / SWOT / PESTEL] – Types of Control [Premise / Implementation / Surveillance / Special Alert]	
Pedagogy:	The following methods and forms of study are used in the course Lectures, Case Studies, and Self-study (doing home assignments based on the reading of research papers on various aspects of Strategic Management) Self-study on reading research papers and Reference books in the Strategic Management area to understand better the intricacies of strategic management in the present globalized business world.	
References/ Readings	 Aswathappa K, Reddy. G, Business Environment for Strategic Management, Text and Cases, Himalaya Publishing House, 5th June 2017. Azhar Kazmi, Strategic management and business policy, McGraw-Hill Education, 3rd edition. Peter F. Drucker, Management: Tasks, Responsibilities, HarperCollins Publishers 1st edition, 1986 Samuel C. Certo and J Paul Peter, Strategic Management, Mc. Graw Hill, 1991 https://www.pdfdrive.com/strategic-management- e29174092.html https://www.pdfdrive.com/strategic-management- and- business-policy-e18825038.html https://www.pdfdrive.com/strategic-management- e29174092.html https://www.pdfdrive.com/strategic-management- e29174092.html https://www.pdfdrive.com/strategic-management- e29174092.html https://www.pdfdrive.com/strategic-management- e29174092.html https://www.pdfdrive.com/strategic-management- e29174092.html https://www.pdfdrive.com/strategic-management- e29174092.html https://www.pdfdrive.com/strategic-management- e29174092.html https://www.pdfdrive.com/strategic-management- e29174092.html 	
	business-policy-e18825038.html 7. https://www.youtube.com/watch?v=WKr-lfE4QaE	

Course	Upon completion of the course, the students will be able to:	
Outcomes	CO1: Various strategic management analysis tools for	
	understanding the present status, viz., FA, EA, SWOT, E-TOP,	
	PEST, PESTEL, CQA, etc.	
	CO2: Carry out BCG and GE display matrices.	
	CO3: Effectively implement formulated strategy.	
	CO4: Take corrective actions during the evaluation stage.	

Semester 2

Name of the Programme: Master of Commerce [M.Com]

Course Code: COM-504

Title of the Course: Marketing and Consumer Behaviour

Number of Credits: 4

Prerequisites for the course:	NIL	
Objective:	To understand the significance of marketing and the latest devel marketing. 2. Assess how segmentation, targeting, and positioning are do marketing mix. 3. To identify the ways of influencing consumer behavior. 4. To measure consumer behavior regarding technology adoptions satisfaction, and content co-creation.	ne and the
Content:	 Unit 1 Introduction to Marketing Origin, development, growth, and present status of business – Economic status India – Basics of Demand Vs. Supply – Factors responsible for and strategies to explore market demand – AIDA – STP – Marketing Mix – Product Life cycle – Marketing Environment – Marketing Strategies – Role and importance of Traditional, Digital, Online, Rural, and Cause Related Marketing – Recent trends in marketing Unit 2 Introduction to Consumer Behaviour Buying motives – Factors influencing consumer behavior – Significance of Family Life Cycle and Life Style – Consumer Decision Making Process – Theories of Consumer Behaviour – Applicability of Consumer Behaviour Theories in modern business and economic scenarios [psychometric and econometric studies] – Ethics in Marketing and its importance in consumer behavior studies [data confidentiality, data protection, report writing, intellectual honesty] – Unfair marketing and advertising practices – Advertising Standards Council of India (ASCI) – Council for Fair Business Practices (CFBP). 	10 Hours
	Unit 3 Analysis of Consumer Behaviour – 1	

	Psychometric and Econometric Data – Behavioural analysis of primary and secondary sets of data – The three-dimensional	
	definition of Business [Who the Customers are / What they want / How we can provide] – Process of understanding Who the Customers are [demographic profiling – cross tabulation] – What makes them behave differently [influencing factors – data reduction and confirmation]	
	Unit 4 Analysis of Consumer Behaviour – 2 Application of Consumer Behaviour Theories to understand influencing factors [traditional and contemporary] – Are the consumers happy [assessing level of satisfaction] – What consumers do to express their experience [content co-creation – WOM and eWOM]	
Pedagogy:	Lectures, Case Studies, and Self-study (doing home assignments based on the reading of research papers on various aspects of marketing) Self-study on reading research papers in marketing management to understand the importance of marketing concepts, especially on understanding consumer behavior, measuring consumer satisfaction, and recent developments in marketing.	
References/ Readings	 Hayden Noel, Consumer Behaviour, AVA Publishing. 1st Edition, 2018. Paul Hague, A Practical Guide to Market Research, Grosvenor House Publishing Ltd., 2018. Paurav Shukla, Essentials of Marketing Research, Paurav Shukla & Ventus Publishing ApS., 2019. Peter Gentsch, AI in Marketing, Sales and Service, Palgrave, Macmillan. 1st Edition, 2020. Philip Kotler & Kevin Lane Keller, Marketing Management, Prentice Hall. 15th Edition, 2019. Philip Kotler, Gary Armstrong, John Saunders, & Veronica Wong, Principles of Marketing, Prentice Hall. 4th Edition, 2018. 	
	 Following are some YouTube channels that provide basics about marketing and consumer behavior and consumer profiling. 1. https://www.youtube.com/watch?v=sR-qL7QdVZQ 2. https://www.youtube.com/watch?v=ghFwpoH71NM 3. https://www.youtube.com/watch?v=KKY4OAETD04 4. https://www.youtube.com/watch?v=QJ4ZYnp9cyk 	

	 https://www.youtube.com/watch?v=IBHD6xebid8 / https://www.youtube.com/watch?v=EoTP4h8tTdU https://www.gwi.com/reports/beginners-guide-to- consumer-profiling https://edwardlowe.org/how-to-identify-a-target-market- and-prepare-a-customer-profile/
Course Outcomes	 Upon completion of the course, the students will be able to: CO1: Assess the significance of Demand Vs. Supply and perform STP & Marketing Mix. CO2: Assess the role and importance of understanding consumer behavior. CO3: Find answers to Who the Customers are and What influences their behaviour. CO4: Assess the level of satisfaction among customers and how they react on social media

Course Code: COM-505

Title of the Course: Management of Mutual Funds

Number of Credits: 4

Prerequisites for the course:	NIL
Objective :	 To assess Mutual funds Organization structure and role of differen parties. Assess offer documents of different schemes and SEBI requirement in preparation of Offer documents. To assess the suitability of Scheme Information Document (SID) Statement of Additional Information (SAI), and Key Information Memorandum (KIM) To prepare Investment plans, products and services offered to present and prospective investors in the financial market To assess different types of plans; Systematic Investment Plan (SIP) Systematic Transfer Plan (STP), and Systematic Withdrawal Plan (SWP)
Content:	Unit 115 HoursThe Concept, Role, and Types of Mutual FundsInvesting-PortfolioIversification-ProfessionalManagement-Reduction of Risk-Transaction Costs and Taxes- Liquidity and Convenience - Growth and Trends of Mutual Fund Industry inIndia - Types of Funds- Open-end Funds/Closed-end Funds/FixedTerm Plans - Load Funds/No Load Funds -Tax Exempt/Non-Tax-Exempt Funds-Money Market Funds-Equity Funds-Debt Funds-Hybrid funds - Commodity Funds-Real Estate Funds-Exchangetraded funds-Index traded funds- Funds of Funds.
	Unit 2 Organization, Management, and Procedure of setting up of Mutual Funds Structure of Mutual Funds in India- Parties to Mutual Funds- The Fund Sponsor-Mutual Fund as a Trusts-Trustees- Rights of Trustees- Obligations of Trustees- The Asset Management Company- its appointment and functions- Obligations of AMC and Directors-Independent Directors and its Trustees - Other Fund Constituents – Custodians - Depositories - Bankers-Transfer

	Agents and Distributors.	
	Unit 3 The Offer Document The Offer Document – What it is - Importance - Contents - Regulation and Investors Rights - Contents of the Offer Document - Standard Offer Document for Mutual Funds (SEBI format) - Summary Information -Glossary of Defined Terms - Risk Disclosures - Legal and Regulatory Compliance – Expenses - Condensed Financial Information of Schemes -Constitution of the Mutual Fund - Investment Objectives and Policies -Management of the Fund - Offer Related Information - Scheme Information Document (SID) - Statement of Additional Information (SAI) and Key Information Memorandum (KIM).	15 Hours
	Unit 4 Different Investment Plans and Services for Investors Accumulation Plans - Systematic Investment Plans - Automatic Reinvestment Plans - Retirement Plans - Switching Within Family of Funds – Voluntary Withdrawal Plans - Redeeming Shares - Services Performed by Mutual Funds- Nomination Facilities - Phone Transactions/Information – Check Writing, Pass Books - Periodic Statements and Tax Information – Statutory -Others - Loans Against Units.	15 Hours
Pedagogy:	 The following methods and forms of study are used in the course: The methodology used in the class will combine lectures, applications, and case discussions. Lectures will address the assigned reading materials. The required readings, lecture notes, and the assigned home works and cases of Offer Document and Various schemes are intended to support learning objectives. They will prepare the students adequately for the examinations. In addition to the lectures, review sessions will be scheduled to address assignments, end-of-chapter questions, and on some occasions, to examine Offer documents as assigned cases. 	
References/ Readings	 H. Sadhak, <i>Mutual Funds in India, Marketing strategies & Investment Practices</i>, SAGE Response; India, 2nd Edition, 2003. H.R. Singh & Dr. Meera Singh, <i>Mutual fund & Indian Capital Market</i>, Kanishka Publishers Distributors, India, 	

	2012.	
3.	K.G. Sahadevan & M. Thiripalraju, Mutual Funds Data,	
	Interpretation & analysis, Prentice-Hall of India Pvt. Ltd,	
	1997.	
4.	L.M. Bhole and Jitendra Mahakud, Financial Institutions &	
	<i>Markets</i> , McGraw Hill Education; India, 6 th Edition, 2017.	
5.	Lalit Bansal, Mutual Funds: Management and Working,	
	Deep & Deep Publications, India, 1993.	
6.	National Institute of Securities Markets (NISM), Mutual	
	Funds Distributor, Taxmann Publications Pvt. Ltd., India,	
	2022.	
7.	National Institute of Securities Markets (NISM), Mutual	
	Funds Distributor (Level2), Taxmann; India, 2022.	
8.	National Institute of Securities Markets (NISM), Mutual	
	Funds Foundation, Taxmann Publications Pvt. Ltd.; India,	
	2022.	
9.	Sanjeev Agarwal, Guide to Indian Capital Market, Bharat	
	Law House; India, 2000.	
10.	. Seema Vaid, Mutual fund operation in India , Rishi	
	Publications, India, 2000.	
	Reference Websites: www.amfiindia.com /	
	www.mutualfundsindia.com / www.moneycontrol.com.	
Online	e E-Books:	
	Mutual Funds for Dummies by Tyson & Eric Kevin	
	https://www.pdfdrive.com/mutual-funds-for-dummies-	
	7th-edition-e200464342.html	
2.	Common Sense on Mutual Funds by John C. Bogle	
	https://www.pdfdrive.com/common-sense-on-mutual-	
	funds-fully-updated-10th-anniversaryedition-	
	e165099817.html	
3.	Morningstar Guide to Mutual Funds	
	https://www.pdfdrive.com/morningstar-guide-to-mutual-	
	funds-e22124194.html	
4.	The Fund Industry: How Your Money is Managed by	
	Robert Pozen & Theresa Hamacher	
	https://www.pdfdrive.com/the-fund-industry-how-your-	
	money-is-managed-e177791363.html	
5.	The Management of Mutual Funds by G.V. Satya Sekhar	
	https://www.pdfdrive.com/the-management-of-mutual-	
	funds-e158061534.html	
1		

	Website Links:
	1. https://mutualfund.adityabirlacapital.com/Investor-
	Education/our-sections/read/beginners-guide
	https://pdfcoffee.com/download/ncfm-module-on-
	mutual-funds-pdf-free.html?reader=1
	https://pdfcoffee.com/download/ncfm-mutual-fund-
	begginer-module-pdf-free.html?reader=1
	4. http://egyankosh.ac.in/handle/123456789/6442
	5. http://egyankosh.ac.in/handle/123456789/6374
	6. http://egyankosh.ac.in/handle/123456789/30891
	https://www.elearnmarkets.com/financial-
	guides/mutual-fund-investment-guide
	8. http://www.pbhanalytics.com/wp-
	content/uploads/2017/04/NISM-Series-II-A-Registrars-
	toan-Issue-Share-Transfer-AgentsCorporate-Certification-
	Examination.pdf
Course	Upon completion of the course, the students will be able to:
Outcomes	CO1: Understand the basics of mutual funds, their role and
	different types of
	mutual fund schemes, and their features.
	CO2: Understand the organisational structure of mutual funds
	and role of each of the parties as per SEBI regulations.
	CO3: Get oriented to different Offer Document of mutual fund
	schemes – NFO, SID, SAI
	and KIM.
	CO4: Understand the different Investment Plans and its Services
	for Investors.

Course Code: COM-506

Title of the Course: Security Analysis & Portfolio Management

Number of Credits: 4

Prerequisites for the course:	Nil	
Objective:	 The following are the main objectives of the course - To enable students to understand the analysis of Return a Securities. To enable students to analyze the Equity and Debt of companie To enable students to study and select a Portfolio. To enable students to evaluate Portfolio performance and portfolios. 	es.
Content:	Unit 1 Introduction to Security Analysis Introduction to Investments-Objectives-Avenues-Investment v/s Speculation- Investment v/s Gambling-Process of Portfolio Management-Approaches to Investment Decision. Risk and Return Analysis - Security return and risk – Systematic and Unsystematic Risk – Sources of Risk - Measurement of Risk and Return- Risk and Return analysis (Including problems) – Fundamental Analysis: Meaning – Objectives – Economy Analysis – Economic Forecasting –Forecasting Techniques – Industry Analysis – Industry Life Cycle – Company Analysis – Operating Analysis – Management Analysis – Financial Analysis - Technical Analysis: Meaning – Assumption of Technical Analysis – Dow Theory – Trends and Trend Reversal –Oscillators – Relative Strength Index – Charting – Types of Price Charts – Price Patterns – Other Technical Indicators	
	Unit 2 Equity and Debt Valuation and Analysis Valuation of Equity: Share valuation Model – Dividend Discount Model - One Year Holding Period –- Multiple Year Holding Period – Constant Growth Model – Multiple Growth Model – Multiplier Approach to Share Valuation (Including problems) - Valuation of Debt: Issuers of debt securities- Features of debt securities- Types of bonds - Current Yield- Discounted cash flow approach- Yield to maturity- Relationship between bond price and its yield to	

	maturity- Yield Curve (Including problems)	
	Unit 3	20 Hours
	Portfolio Performance Evaluation and Revision Meaning of portfolio management – Portfolio Management Process - Objectives of Portfolio - Traditional and Modern Portfolio Theories - Feasible Set of Portfolios – Efficient Frontier – Optimal Portfolios – Corner Portfolios - Return on Portfolio – Risk on Portfolio – Diversification of Portfolio - Efficient Frontier – Minimum Variance Analysis - Portfolio theory - Markowitz Model - Sharpe's single index model – Capital Asset Pricing Model - Arbitrage Pricing Theory, Fama-Fench Three Factor Model,	
	(Including problems)	10 Hours
Pedagogy:	Unit 4 Portfolio Performance Evaluation and Revision Portfolio Performance Evaluation - Need – Meaning – Risk- Adjusted Returns – Performance Evaluation Ratios – Sharpe's Ratio – Treynor's Ratio – Jenson Ratio-M ² Measure of Performance-Fama's Net Selectivity-Information Ratio-Sortino's Ratio – Portfolio Revision - Need for Revision – Meaning – Constraints –Portfolio Revision strategies – Formula Plans – Constant Rupee Value Plan – Constant Ratio Plan – Dollar Cost Averaging. (Including problems) Lectures / classroom discussion / presentation / case studies /	
	group project / assignment or a combination of some of these. The sessions shall be interactive to enable peer group learning. Practical problems may be solved using available open source software.	
References/ Readings	 Chandra, P. Investment Analysis and Portfolio Management. McGraw-Hill Education, 6th Edition, 2021 Fischer, D. E. & Jordan, R. J. Security Analysis and Portfolio Management, Pearson Education India, 7th Edition, 2018 Graham, N., & Dodd, D. L. Security Analysis. McGraw-Hill Education, 6th Edition, 2017 Punithavathy, P. Security Analysis and Portfolio Management (Second Edition). Vikas Publishing House, 2nd Edition, 2012 Ranganatham and Madhumathi, M. Investment Analysis and Portfolio Management. Pearson Education India, 2nd Edition, 2012 Reilly, F. K., & Brown, K. C. Analysis of Investment and 	

	Management of Portfolios. Cengage Learning, 9 th Edition, 2012
	7. Shalini Talwar, Security Analysis and Portfolio Management , Cengage Learning, 1 st Edition, 2016
	 e-PG Pathshala – Commerce – Security Analysis and Portfolio Management https://epgp.inflibnet.ac.in/Home/ViewSubject?catid=6
	 ICAI – Security Analysis https://resource.cdn.icai.org/57041bos46238cp3.pdf
	 ICAI – Portfolio Management https://resource.cdn.icai.org/57043bos46238cp5.pdf
	 ICSI – Financial and Strategic Management https://www.icsi.edu/media/webmodules/Final_FSM_Book_DecSession.pdf
Course Outcomes	Upon completion of this course, students will be able to: CO1: Perform Return and Risk analysis of Companies. CO2: Analyse the Equity and Debt of companies.
	CO3: Analyse and Select a Portfolio. CO4: Evaluate Portfolio Performance and Revise the Portfolios.

Course Code: COM-507

Title of the Course: Financial Derivatives

Number of Credits: 4

Prerequisites for the course:	NIL	
Objective:	 To understand the derivative markets and the trading me India. To learn the risk management techniques in derivative mar To understand the possibility of exploring the arbitrage with the integration of stock and derivatives markets. To learn the logical and analytical skills to understand the a of risk management techniques in the field of derivatives markets 	rkets. possibilities applications
	Unit 1 Introduction of Derivatives Markets (Theory) Derivatives – Features of a Financial Derivative – Types of Financial Derivatives – Basic Financial derivatives – History of Derivatives Markets – Uses of Derivatives – Critiques of Derivatives – Financial Derivatives Market in India – Need for Derivatives – Evolution of Derivatives in India – Major Recommendations of Dr. L.C. Gupta Committee – Equity Derivatives – Strengthening of Cash Market – Benefits of Derivatives in India – Categories of Derivatives Traded in India – Derivatives Trading at NSE/BSE Eligibility of Stocks – Emerging Structure of Derivatives Markets in India -Regulation of Financial Derivatives in India	
	Unit 2 Forward and Futures Derivatives (Theory and Problems) Forward Market: Trading Mechanism - Futures Market –Types of Financial Futures Contract –Traders in Futures Market in India – Trading Mechanism – Specification of the Future Contract – Pricing of Futures - Cost of Carry and Reverse Cost of Carry Pricing Models – Risk Management – Arbitrage – Hedging – Speculation. Hedging - Stock Index Futures – Concepts – Perfect Hedging Model – Basic Long and Short Hedges – Cross Hedging – Basis Risk and Hedging – Basis Risk Vs. Price Risk – Hedging Effectiveness –Stock Index Futures Trading in Indian Stock Market.	

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	Options Derivatives (Theory and Problems) Concept of Options – Types of options – Payoff and Moneyness of Options - Option Valuation – Option Positions Naked and Covered Option – Underlying Assets in Exchange-traded Options – Determinants of Option Prices – Binomial Option Pricing Model – Black-Scholes Option Pricing – Basic Principles of Options Trading Strategies – Greek Letters of Options - Risk Management – Arbitrage – Hedging – Speculation	
	Unit 4 Interest Rate Futures and Forward Rate Agreements and Currency Swaps (Theory and Problems) Introduction – short term Interest Rate Futures – Contract	16 Hours
	Specifications and Settlement – Pricing Interest Rate Futures – Arbitrage with Interest Rate Futures – Cash and Carry – Reverse Cash and Carry – Long term Interest Rate Futures – Hedging – Forward Rate Agreement (FRA) – Quotes of FRA – FRA's in Hedging – Currency Swaps - Introduction – Evolution Swap Market – Motives of Swaps – Interest Rate Swaps – Parties in Swap – Swap Rates – Valuation of Interest Rate Swap – Types of Interest Rate Swaps – Equity Swaps – Currency Swaps – Types of Currency Swaps – Pricing of Swaps.	
Pedagogy:	ICT enabled Classroom teaching / Case study / Practical / live assignment / Interactive classroom discussions. Practical problems may be solved using available open source software.	
References/ Readings	 Chance, Introduction to Derivatives and Risk management, Thomson Learning, 10th Edition, 2019 D C Patwari, Options and Futures in an Indian Perspective, Jaico Publishers, 2000 Franklin R Edwards, Futures and Options, Tata McGraw Hill, New Delhi, 1992 I.M, Pandey, Advanced Financial Management, Vikas Publishing House, New Delhi, 2016 John C Hull, Fundamentals of Futures and Options market, Pearson Education, New Delhi, 9th Edition, 2018 N.D.Vohra and B.R.Bagri, Futures and Options, Tata McGraw Hill, New Delhi, 2017 Prafulla Kumar Swain, Fundamentals of Derivatives, HPH, 2015 B Mahajan, Eutures and Options Vision Books Pyt Ltd 	
	 R.Mahajan, <i>Futures, and Options</i>, Vision Books Pvt Ltd, New Delhi, 2007 Robert W Kolb, <i>Understanding Futures Markets</i>, PHI, 6th 	

	Edition, 2006
	10. William F. Sharpe, Gordon J Alexander, and Jeffery V
	Bailey, <i>Investments</i> , Prentice Hall New Delhi, 2000
	List of Journals/Periodicals/Magazines/Newspapers/Web
	resources, etc. Indian Journal of Finance / International Journal
	of Financial Markets and Derivatives / Business Standard / The
	Economic Times / Financial Express / NSE & BSE, SEBI, FMC, RBI
	Websites / ICFAI journal of Derivative Market / Business Today /
	Business India / Business World / Finance India / Treasury
	Management / Financial Risk Management
	1 Indian Journal of Finance
	1. Indian Journal of Finance-
	http://www.indianjournaloffinance.co.in/
	2. International Journal of Financial Markets and Derivatives
	https://www.inderscience.com/jhome.php?jcode=ijfmd
	3. Business Standard - https://www.business-standard.com/
	4. The Economic Times -
	https://economictimes.indiatimes.com/defaultinterstitial.
	cms
	5. Financial Express- https://www.financialexpress.com/
	6. NSE - https://www.nseindia.com/
	7. BSE - https://www.bseindia.com/
	8. SEBI - https://www.sebi.gov.in/
	9. FMC - https://www.fmc.com/en
	10. RBI - https://www.rbi.org.in/
	11. ICFAI Journal of Derivative Market-
	https://www.worldcat.org/title/icfaijournal-of-
	derivatives-markets/oclc/243600392
	12. Business Today - https://www.businesstoday.in/
	13. Business India - https://businessindia.co/
	14. Business World- https://www.businessworld.in/
	15. Finance India- https://www.financeindia.org
	16. Treasury Management- https://www.fvcbank.com/what-
	is-treasurymanagement/
	17. Financial Risk Management -
	https://www.investopedia.com/terms/r/riskmanagement.
	asp
Course Outcomes	After the completion of the course, the students will be able to:
Guicomes	CO1: Demonstrate an understanding of the risk management
	approaches and techniques.

CO2: Describe and explain the fundamental features of arranging	
key financial derivative instruments.	
CO3: Ability to solve problems requiring pricing derivative	
instruments and hedge market risk based on numerical data and	
current market trends.	
CO4: Ability to devise risk management strategies and solutions	
based on a detailed risk assessment analysis and associated	
factors.	
CO5: Ability to understand clients' risk management needs and	
effectively communicate solutions comprising financial	
derivatives.	
CO6: Ability to work independently or as part of a team to	
develop optimal investment strategies integrating financial	
derivative instruments	

Course Code: COM-525

Title of the Course: Direct Taxes

Number of Credits: 4

Prerequisites for the course:	NIL	
Objective:	This course aims at providing the students with a com introduction to Income Tax to enable them to compute in different sources and calculate tax liability for individuals and cor	come from
Content:	Unit 1 Direct Tax Laws – I	20 Hours
	Introduction – Basic concepts under Income Tax Act of 1961 - Residential Status – Incomes exempt from tax under section 10. Income from Salaries – tax treatment of different forms of Salary Income, Perquisites – Valuation of Perquisites. <i>(Includes Practical Problems),</i> Income from House Property – chargeability – computation of income from let out and self-occupied house property <i>(Includes Practical Problems).</i>	
	Unit 2	20 Hours
	Direct Tax Laws – II	
	Profits and gains of Business or Profession – chargeability – deductions allowed in respect of expenses/ allowances – depreciation – expenditure on scientific research – amortization of preliminary expenses – amounts expressly disallowed under the Act. (Includes Practical Problems), Income from Capital Gains – chargeability – computation of capital gain – capital gains exempt from tax – short-term and long-term capital gains charged to tax (Includes practical problems).	
	Unit 3	
	Direct Tax Laws – III	12 Hours
	Income from Other Sources, Computation of Gross total income and tax liability. Clubbing of income – set off and carry forward of losses, Deductions from gross total income – Return of income and assessment TDS –TCS - Advance Payment of tax – Interest	

	(<i>Includes Practical Problems)</i> Tax Planning, Tax Avoidance, Tax Evasion, and Tax Management. Filing of Income tax returns.	
	Unit 4	8 Hours
	Taxation of Companies	0 110013
	 Corporate Tax Planning: Meaning and objectives – Scope of corporate tax planning – Types of companies – residential status of a company and tax incidence – Areas for corporate tax planning – Tax management – Assessment of income – Filing of returns. Taxation of Companies: Computation of income under the heads of income applicable to corporate assesses – Set off and carry forward of losses – Deductions available in respect of gross total income – Computation of taxable income – Tax liability of a company (Only Theory) 	
Pedagogy:	The teaching pedagogy of this course shall include the combination of the following: Interactive Lectures/Discussions/ presentations/individual or group projects/ assignments/Class activities or a combination of some of these. Practical Exercises to be solved in the classroom as well as for homework. Self-study concerning topics assigned	
References/ Readings	 Bhagwati Prasad, <i>Direct Taxes</i>, New Age, New Delhi. (Latest Edition). Mehrotra and Goyal, <i>Direct Taxes – Tax Planning and</i> <i>Management</i>, Sahitya Bhaaavan, Agra. (Latest Edition) Singhania , et al., <i>Direct Taxes: Planning and</i> <i>Management</i>, Taxman Publication, New Delhi. (Latest Edition). Singhania, V. K., <i>Students' Guide to Income Tax</i>, Taxmann Publications, New Delhi. (Latest Edition). Singhania, V.K., <i>Direct Taxes: Laws and Practices</i>, Taxman Publications, New Delhi. (Latest Edition). Singhania, V.K., <i>Direct Taxes: Laws and Practices</i>, Taxman Publications, New Delhi. (Latest Edition). Menometaxindia.gov.in / www.dateyvs.com / www.incometaxindia.gov.in / www.india.gov.in / www.dor.gov.in/direct-tax / www.moneycontrol.com – Personal Finance / https://www.icai.org/post.html?post_id=14466 	
	https://icmai.in/upload/Students/Syllabus- 2012/Study_Material_New/Inter-Paper7-Revised.pdf	
Course	Upon completion of this course, the student shall be able to:	

Outcomes	CO 1: Explain the Income-tax Act provisions per the recent Finance bill.
	CO 2: Discuss the tax provisions regarding computing the gross total income and tax liability.
	CO 3: Compute an individual's gross total income and tax liability. CO 4: Discuss the taxation of companies

Course Code: COM-526

Title of the Course: Cost and Management Accounting

Number of Credits: 4

Prerequisites for the course:	NIL	
Objective:	 To understand the nature, scope, and utility of Cost and Ma Accounting. To understand how Cost Accounting arises from the nee business decisions. To acquire knowledge and understanding of the concepts, t and practices of Cost and Management Accounting and decision-making skills. 	ed to make
Content:	Introduction to Cost and Management Accounting Cost Accounting- Meaning, Objectives, and Scope; Management Accounting-Meaning, Objectives and Scope, Tools and Techniques of Management Accounting; Relationship of Cost Accounting, Financial Accounting and Management Accounting; Conflicts in Profit versus Value Maximisation Principle; Role of Management Accountant in Decision Making. Unit 2 Techniques of Cost Control	12 Hours

	 Budgets, Preparation and Monitoring of Various Types of Budgets, Budgetary Control System- Advantages, Limitations, and Installation, Zero Base Budgeting, Programmeme and Performance Budgeting. (Practical Problems) Unit 3 Analysis and Interpretation of Financial Statements Financial Statements- Recent Trends in Presenting Financial Statements, Financial Statements Analysis- Types, Methods, Objectives, Limitations; Comparative Analysis- Meaning and Uses (Practical Problems); Trend Analysis- Meaning and Uses (Practical Problems); Trend Analysis- Meaning and Uses (Practical Problems); Ratio Analysis- Uses, Classification (Practical Problems); Cash Flow Statement Analysis – Meaning and Uses of Cash Flow Statement (Practical Problems); Fund Flow Statement Analysis – Meaning, Uses and Steps for Preparation of Fund Flow Statement (Practical Problems); Difference between Cash Flow and Fund Flow Statement. 	18 Hours
	Unit 4 Contemporary Developments in Accounting Accounting for Price Level Changes- Meaning, Objectives, Importance, and Methods; Environmental Accounting- Meaning, Objectives, and Importance; Social Accounting- Meaning, Objectives, and Importance; Human Resource Accounting- Meaning, objectives, Importance, and Methods; Forensic Accounting- Meaning, Objectives, and Importance; Responsibility Accounting- Meaning, Objectives, and Importance	
Pedagogy:	 The following methods and forms of study can be used in the course: Lectures, Case Studies, and Self-study (doing home assignments based on solving practical problems) Self-study on reading reference books and solving additional problems in Cost and Management Accounting. In addition to the lectures, review sessions will be scheduled to address assignments, end-of-chapter questions, and occasionally assigned cases. 	
References/ Readings	 Arora, M. N.: Cost & Management Accounting; Vikas Publishing House, Noida. 10th Edition. Bhattacharyya, A. K.: Principles & Practice of Cost Accounting; PHI Learning Private Limited, New Delhi. 3rd Edition, 2004 Gupta, S. K. and Sharma. R. K.: Management Accounting: Principles and Practice; Kalyani Publishers, Chennai. 13th 	

	5-111
	Edition, 2017
	4. Jain, S. and Narang, K.: Cost Accounting; Kalyani
	Publishers, Chennai. 25 th Edition, 2016
	5. Kishore, R. M.: Cost & Management Accounting; Taxman
	Allied Service Private Limited, New Delhi. 6 th Edition, 2021
	1. https://www.icsi.edu/media/webmodules/publications/F
	ULL_BOOK_PP-CMA-2017-JULY_4.pdf
	2. https://edurev.in/studytube/Introduction-to-Cost-
	Management-Accounting-Notes-1/e598b5df-e4f9-4f87-
	bac5-46c1fe1f5f7b
Course	Upon completion of the course, the students will be able to:
Outcomes	CO1: Apply Cost Accounting concepts and techniques in the
	decision-making process.
	CO2: Make decisions such as pricing, special order pricing, make-
	or-buy, and elimination of a part of the company or replacement
	of equipment.
	CO3: Understand the relevance of different costs in decision-
	making, such as relevant costs, sunk costs, or controllable costs.
	CO4: Understand fundamental concepts in Financial, Cost &
	Management Accounting.
	CO5: Develop analytical skills associated with the preparation and
	interpretation of Financial Statement

Course Code: COM-527

Title of the Course: Advertising and Sales Management

Number of Credits: 4

Prerequisites for the course:	NIL
Objective:	 To ensure that students have complete clarity about the concept of Advertising Management and Media for Advertising. To understand the importance of Creativity, Copy Writing, an Campaign in Advertising Management. To acquire knowledge and understanding of Sales Management Management of Sales Force, Budgeting, and Sales Control an Personnel Performance.
Content:	Unit 115 HoursIntroduction to Advertising Management and Media for Advertising–Definition – Advertising as a tool for Communication -Advertising Objectives - Importance – Role of Advertising– Advertising and Publicity - Advertising Management Process - AIDA – DAGMAR- Classification and Types of Online Advertising. Media for Advertising– Need and Importance of Media Planning– Planning and Operations of Advertising Media– Media Selection (Media Mix) – Media Planning – Media Strategy – Media Research– Types of Media – Media Planning Process – Digital Media15 HoursUnit 2 Creativity, Copy Writing, and Campaign in Advertising – Different perspectives of Advertising Creativity in Advertising – Different perspectives of Advertising Creativity – Planning

	 Unit 3 Sales Management and Management of Sales Force: Objectives of Sales Management - Exchange Process - Interdependence of Sales and Distribution - Key Decision Areas in Sales Management - Sales Management Cycle - Sales manager – Responsibilities of a Sales Manager – types of sales manager – Essential qualities of an efficient Sales manager. Management of Sales Force – Setting the sales objectives – Recruitment and Selection – Training of Sales Force – Sales Force Compensation – Sales Force motivation – Sales Force Control. 	
	 Unit 4 Sales Budgeting, Control, and Sales Personnel Performance Sales Budgeting - Purpose of Sales Budget - Methods of Sales Budgeting - Preparation of Sales Budget. Sales Control (Purpose of Sales Control - Sales Control System - Methods of Sales Control) - Sales Analysis (Marketing Cost Analysis - Sales Management Audit) - Sales Quotas (Purpose - Controlling Sales Person's Activities) - Types of Sales Quotas (Sales Volume Quotas - Methods of Setting Sales Volume Quotas) Limitations of Sales Quotas - Administration of Quota System - Sales Territories - Developing Territories - Objectives and Criteria for Territory Formation - Purpose of Sales Territories. Sales Personnel Performance - Needs and Objectives - Parameters Used to Monitor Sales Force - Contents of Sales Reports - Basic Sales Reports and their Analysis (Weekly Sales Report Format - Regional Sales Analysis - Distribution of Accounts by Size) - Performance Appraisal and Evaluation - Issues in 	
Pedagogy:	 Salesman's Valuation – Setting Performance Standards. The following methods and forms of study are used in the course: Lectures, Case Studies, and Self-study (doing home assignments based on reading and understanding of Advertising and Sales Management) Self-study on reading reference books in Advertising and Sales Management to understand the importance of Advertising, Media, Creativity, Advertising campaigns, Sales Force Management, Budgeting, Sales Control, and Sales Personnel Performance. Review sessions with self-learning, i.e., of advanced areas in the course and the latest developments. 	
References/	1. Belch. George and Michael Belch, Advertising and	

3. 4. 5. 6. 7. 8.	 Promotion: An Integrated Marketing Communications Perspective; McGraw Hill Education; India, 12th Edition, 2021. Kavita Sharma, Advertising: Planning and Decision Making, Taxmann; India, 2011. R. Krishnamoorthy; Personal Selling and Sales Management; Himalaya Publishing House; 1st Edition, 2015. Rajeev Batra, John Myers, and David Aakar , Advertising Management; Pearson Education; India, 5th Edition, 2002. Richard R. Still, Edward W. Cundiff, Norman A. P. Govoni, and Sandeep Puri; Sales and Distribution Management; Pearson Education; India, 6th Edition, 2017. S. A. Chunawalla and K.C Sethia, Advertising: An Introduction Text, Himalaya Publishing House; 6th Edition, 2018. S. A. Chunawalla, Sales Management, Himalayan Publishing House; Himalaya Publishing House; 7th Edition, 2019. S. A. Chunawalla; Advertising, Sales and Promotion Management; Himalaya Publishing House; 6th Edition, 2019. S. A. Chunawalla; Advertising, Sales and Promotion Management; Himalaya Publishing House; 6th Edition, 2019. S. A. Chunawalla; Advertising, Sales and Promotion Management; Himalaya Publishing House; 6th Edition, 2019.
10	 11th Edition, 2003. D. Still, Richard R., Edward W. Cundiff, Norman A. P. Govoni and Sandeep Puri; <i>Sales Management: Decisions, Strategies, and Cases</i>; Pearson Education; 6th Edition, 2017.
Onlin	e E-Books:
1.	Advertising and Promotion by Chris Hackley https://www.pdfdrive.com/advertising-advertising-and- promotion-communicating-brandse33486240.html
2.	Advertising Management Theory and Practice by Kyle Hill https://www.pdfdrive.com/advertising-management- theory-and-practice-e53503768.html
3.	Consumer Behavior and Advertising Management by Matin A. Khan https://www.pdfdrive.com/consumer-behavior-and-

	advertising-management-e156849603.html
	4. Selling and Sales Management by David Jobber and
	Geoffrey Lancaster
	https://www.pdfdrive.com/selling-and-sales-
	management-8th-e11572.html
	5. Sales Management: With Personal Selling and
	Salesmanship by S. A. Chunawalla
	https://www.pdfdrive.com/sales-management-with-
	personal-selling-and-salesmanshipe54054630.html
	6. Sales Management (Marketing Series: Practitioner) by
	CHRIS NOONAN
	https://www.pdfdrive.com/sales-management-
	marketing-series-practitioner-e159854171.html
	7. Sales Force Management: Leadership, Innovation,
	Technology by Mark W. Johnston & Greg W. Marshall
	https://www.pdfdrive.com/sales-force-management-
	leadership-innovation-technology-12thedition-
	e158203760.html
	Website Links:
	1. https://ebooks.lpude.in/management/bba/term_4/DMGT
	205_SALES_MANAGEMENT.pdf
	2. https://ebooks.lpude.in/commerce/mcom/term_2/DCOM
	405_DMGT408_MARKETING_MANAGEMENT_DMGT203_
	ESSENTIALS_OF_MARKETING.pdf
	3. https://ebooks.lpude.in/management/mba/term_3/DMG
	T507_SALES_AND_PROMOTIONS_MANAGEMENT.pdf
	4. http://www.ddegjust.ac.in/studymaterial/mba/mm-
	308.pdf
	5. http://cloudportal.sathyabama.ac.in/coursematerial_stagi
	ng/uploads/SBAA7010.pdf
	6. http://egyankosh.ac.in/handle/123456789/38388
	7. http://egyankosh.ac.in/handle/123456789/15404
	8. http://egyankosh.ac.in/handle/123456789/38409
	9. https://nptel.ac.in/courses/110/105/110105122/
	10. http://egyankosh.ac.in/handle/123456789/38407
Course	Upon completion of the course, the students will be able to:
Outcomes	
	CO1: Understand the concept of Advertising and Media Planning.
	CO2: Discuss Creativity in Advertising, Copy Writing, and Advertising Campaigns.

CO3: Develop skills a	nd understanding	g of Sales Manag	ement and
Management	of	Sales	Force
CO4: Understand Sa	ales Budgeting,	Sales Control,	and Sales
Personnel Performan	ice.		

Course Code: COM-528

Title of the Course: Business Environment and International Trade

Number of Credits: 4

Prerequisites for the course:	NIL		
Objective:	 To develop the ability to understand and scan Business Envi To understand the various economic factors and policies. 		
	3. To equip with knowledge of social and cultural factors.		
	 To equip with knowledge of social and cultural factors. To enable the learning of international factors. 		
Content:	Unit 1 Theoretical Framework of Business Environment Concept, significance, and nature of business environment; Elements of environment micro and macro; Techniques of environmental scanning and monitoring. Constitution of India-Preamble, Features, Fundamental Rights, Directive Principles and Union - State Relations, Critical elements of the political environment; Government and business; Competition Act 2002, FEMA and Consumer Protection Act 1986.		
	Unit 2 Economic Environment Significance and elements of economic environment; Economic system and business environment; Economic planning in India; Government policies, industrial policy, fiscal policy, monetary policy, EXIM policy. Public Sector, Private Sector, Joint Sector, and Co-operative Sector in India; Balance of Payment; Special Economic Zones (SEZs); Micro, Small, and Medium Enterprises (MSMEs); Village and Cottage Industries; Parallel Economy; Privatization; Devaluation of Rupee and Disinvestments.		
	Unit 3 Demographical Environment (Socio-Cultural) Nature of Indian Society and Ethos; Social Interest, Institutions and Values Vis-à-vis Industrial Development; Responsibility of Business-Rationale, Scope, Responsibility Towards Self, Owners, Creditors, Depositors and Employees, Business Ethics-Meaning, Assumptions, Features, Principles, Need and Importance;		

	Standards, Consumerism; Social Audit-Definition, Characteristics,			
	Importance, Scope, Audit Process and Social Audit in India			
	Unit 4			
	International Business Environment			
	Globalization-Concept, Merits, Demerits, and Interdependency;			
	India's International Trade; MNCs-Meaning; Characteristics; 15 Hours			
	Merits and Demerits; Multinational and Govt. Policy; Foreign			
	Capital Inflows-Concept, Merit, Demerits, and Present Trend;			
	Collaborations and Agreements-Bilateral, Multilateral;			
	Memorandum of Understanding (MOUs); International Economic			
	Institutions – GATT, WTO, UNCTAD, World Bank, IMF; Transfer of			
	Technology; Technology Policy.			
	Factors Influencing Technological Environment. Role and Impact of Technology on Business.			
Pedagogy:	The methodology used in the class will combine lectures and case			
	discussions.			
References/	1. Adhikary, M.: <i>Economic Environment of Business;</i> Sultan			
Readings	Chand & Sons, New Delhi. 6 th Edition, 2012			
	2. Agrawal and Diwan: Business Environment; Excel Books.			
	2 nd Edition, 2002			
	3. Ahluwalia, I. J.: Industrial Growth in India; Oxford			
	University Press, New Delhi, 1985.			
	4. Alagh and Yoginder K.: Indian Development Planning and			
	Policy; An Alternative View; Vikas Publishing House, New			
	Delhi, 1991.			
	5. Aswathappa, K.: <i>Legal Environment of Business;</i> Himalaya			
	Publishing House, Mumbai, 1992.			
	6. Chakravarty, S. : Development Planning; Oxford			
	University Press, New Delhi, 1998.			
	7. Daniel, Radebaugh and Sullivan: <i>International Business</i>			
	Environment and Operations; Pearson, Noida. 11 th			
	Edition, 2005			
	8. Francis, Cherunillam: Business Environment and			
	Government; Himalaya Publishing House, Mumbai. 25 th			
	Edition, 2017			
	 Ghosh, B.: Economic Environment of Business, Vikas Publishing House, New Delhi. 2nd Edition, 2018 			
	rubiisiiiig House, New Dellii. 2 Eultioli, 2010			
	1. https://examupdates.in/international-business-			

	environment-notes/ 2. https://www.dynamictutorialsandservices.org/2018/10/b usiness-environment-notes-theoretical.html 3. https://corporatefinanceinstitute.com/resources/knowled ge/economics/macro-environment/		
Course Outcomes	After the completion of this course, the students will be able to: CO 1 : Scan the environment and its effects on business.		
	CO 2 : Analyze the economic system and policies.		
	CO 3: Equip with provisions of the Government concerning the		
	business.		
	CO 4 : Be updated with the international practices in the industry.		

Semester 3

Name of the Programme: Master of Commerce [M.Com]

Course Code: COM-600

Title of the Course: Research Methodology

Number of Credits: 4

Prerequisites for the course:	NIL	
Course Objective:	1. To understand the significance of the research, carry out the review, prepare content analysis, and identify the research gap.	literature
	2. To develop research questions, objectives, and related hypoth	neses.
	3. To learn how to process the data and interpret results.	
Content:	Unit 1-Introduction to Research	08
	Need, Purpose, and Importance of Research – Application of Research – Approaches to Research Design and steps to be followed in research (Quantitative, Qualitative, and Mixed).	Hours
	Identifying Research Gap – Content Analysis of the existing literature – Develop Research Questions, related Objectives, and Hypotheses – Research Design.	
	Importance of Data (sample Vs. population/sampling methods/primary Vs. secondary) identification, collection, and analysis – Preparation of Questionnaire.	
	Measurement and Scaling Techniques – Validity and Reliability – Data collection (pilot studies and Pre-tests).	
	Unit II -Data Analysis – 1	24
	Uni / Bi / Multi-Variate Data – Organizing sample data (Tabulation and Graphs). [self-study of reading relevant research papers] [Includes practical problems on testing Cross Tabulation].	Hours
	Describe the nature of sampling distribution – How to assess Performance, Reliability, Symmetry, and Normality. [Discussion on reading relevant research papers] [Includes practical	

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	problems].	
	Analyzing relationships and prediction using Regression and Time Series Analysis (Predictive Analytics) – Assessing relationships, reliability, cause and effect, lag and lead, and significance level. [<i>Discussion on reading relevant research</i> <i>papers</i>] [<i>Includes practical problems</i>].	
	Application of probability, Mathematical Expectation, and probability distributions (Binomial / Poisson / Normal). [<i>Includes practical problems</i>].	
	Unit III- Data Analysis – 2	22 hrs.
	Importance of Theory of Estimation and Testing of Hypothesis (Large and Small Sample Testing, Non-Parametric Testing). [<i>includes practical problems</i>]	
	Importance of Multi-variate data analysis using Exploratory Factor Analysis (EFA), Confirmatory Factor Analysis (CFA), and Structural Equation Modelling (SEM). [<i>reading and discussion</i> <i>of relevant research papers</i>].	
	Unit 4-Report Writing	
	What constitutes a research report – Types of reports – Intellectual honesty and ethics (Plagiarism, Cheating, Fabrication and Falsification, Multiple Submission, Misuse of Academic Materials, Complicity in Academic Dishonesty).	6 Hours
Pedagogy:	Lectures, Case Studies, and Discussions.	
	Discussion on carrying out the literature review and preparing the content analysis.	
	Discuss solving home assignments using M.S. Excel and other statistical software, working with psychometric data, and identifying relevant research problems.	
References/	1. 1Aizel, Amir D and Sounderpandian, Jayavel. Complete	
•	Developed Charlistics Take MacCos Utill 2020	
Readings:	 Business Statistics, Tata McGraw Hill., 2020. 2. C. R. Kothari, Research Methodology: Methods and Techniques, New Age International Publishers. 2nd Edition, 2020. 3. Chawla, Deepak, and Sondhi, Neena. Research 	

	Methodology: Concepts and Cases, Vikas Publishing House
	Private Ltd. 2 nd Edition, 2020.
	4. Cooper, Donald R, and Schindler, Pamela S, Business
	Research Methods , Tata McGraw Hill. 11 th Edition, 2020. 5. Gupta, S.C. Fundamentals of Statistics , Himalaya
	Publishing House. 7 th Edition, 2020.
	6. Krishnaswami, O. R, Ranganathan. M and Harikumar P. N.
	Research Methodology, Himalaya Publishing house. 2020.
	7. Sherri L. Jackson, Research Methods and Statistics: A
	<i>Critical Thinking Approach</i> , Cengage. 5 th Edition, 2020.
	1. <u>https://mfs.mkcl.org/images/ebook/Fundamental%20of%2</u>
	OResearch%20Methodology%20and%20Statistics%20by%2
	<u>OYogesh%20Kumar%20Singh.pdf</u> 2. http://www.ascdegreecollege.ac.in/wp-
	content/uploads/2020/12/Research-Methods-and-
	Statistics.pdf
	3. <u>https://ccsuniversity.ac.in/bridge-library/pdf/Research-</u>
	Methodology-CR-Kothari.pdf
	 <u>https://www.statisticssolutions.com/research-</u> methodology/
	<u>methodology</u>
Online Resources	
Course Outcomes:	Upon completion of the course, the students will be able to:
	CO1: Successfully identify research gap and frame relevant research questions.
	CO2: Identify the type of sample data required, collect and
	analyse, identify nature of sampling distribution and also
	reliability of the sample data.
	CO3: Perform testing procedure to ensure randomness of the sample for further statistical inferences
	CO4: Ensuring intellectual honesty and ethics while preparing a research report.

Course Code: COM-601

Title of the Course: Basic Econometrics

Number of Credits: 4

Prerequisites for the course:	NIL	
Course Objective:	 To acquire foundational knowledge of regression analysis and develop skills in applying regression models to data. To understand basic knowledge and skills of diagnostic testing concerning regression models. To enable learners to master basic econometric techniques for analysis of cross-section data. To enable learners to acquire basic time series analysis and forecasting skills using econometric and event study methodology. 	
Content:	 Unit 1- Introduction to Econometric Methodology and Regression Analysis Econometrics – meaning and significance of econometrics in business decisions - Methodology of econometric analysis – Nature and sources of data for econometric analysis – Preparation of data for analysis - Introduction to classical linear regression model - Assumptions of CLRM – Specification and estimation of bivariate and multiple regression models – Hypothesis testing and statistical inference – Properties of least square estimators (BLUE) – Basic model diagnostics using the goodness of fit statistics– Regression terminology – Regression vs. causation – Regression vs. correlation – Reporting the results of regression analysis. Unit II - Econometric Modelling and Diagnostic Testing Selection of model variables – Selection of functional form of regression – Model selection criteria – Issues in regression modeling – Autocorrelation, Heteroscedasticity, 	15 Hours 20 Hours
	Multicollinearity – Consequences, tests for detection and remedial measures – Model misspecification errors – Types, consequences, and tests of misspecification errors – Errors of	

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	measurement and relevant consequences.	
	Unit III- Analysis of Cross-Section Data Cross-section data – Data considerations and preparation, Sources of cross-sectional data – Cross-section data models – Dummy variables: Nature, ANOVA & ANCOVA Models – Cautions in the use of Dummy Variable – Interaction Effect using Dummy Variable – Applications of Dummy Variables - Seasonal Analysis, Structural breakpoint analysis using dummy variables.	10 hrs.
	Unit 4- Analysis of Time Series Data	
	What constitutes a research report – Types of reports – Intellectual honesty and ethics (Plagiarism, Cheating, Fabrication and Falsification, Multiple Submission, Misuse of Academic Materials, Complicity in Academic Dishonesty).	15 Hours
Pedagogy:	Lectures / case analysis / assignments / classroom interaction / lab. Practical problems may be solved using available open source software	
References/ Readings:	 Asteriou Dimitrious, Stephen Hall, <i>Applied Econometrics</i>, Palgrave Macmillan, New York, 4th edition, 28th May 2021. Cameroon Samuel, <i>Econometrics</i>, McGraw Hill, New York, 2005. Davidson, J, Econometric Theory, Blackwell, USA, 1st edition, 7th April 2000. Goldberger, A.S. Introductory Econometrics, Harvard University Press, Cambridge, 1998. Greene, W. Econometric Analysis, Prentice Hall, New York, 5th edition. Gujarati, D. Basic Econometrics, McGraw Hill, New Delhi, 5th edition, 1st July 2017. Hayashi, F, Econometrics, Princeton University Press, Princeton, 19th November 2000. Pattreson, Kerry, An Introduction to Applied Econometric: <i>Time Series Approach</i>, Palgrave Macmillan, New York, 2000th edition29th June 2000. Ramanathan Ramu, <i>Introductory Econometrics with applications</i>, Thomson South Western, Singapore, 5th edition, 15th March 2005. Wooldridge, <i>Introductory Econometrics</i>, Thomson-South 	

Online Resources	 Western, Singapore, 5th edition, 26th September 2012. <u>https://www.youtube.com/user/econometricsacademy</u> <u>https://www.youtube.com/user/patobi1</u> <u>https://sites.google.com/site/econometricsacademy/hom</u> <u>e</u> <u>https://www.economicsnetwork.ac.uk/teaching/Online%</u> <u>20Text%20and%20Notes/Econometrics</u> <u>https://www.ssc.wisc.edu/~bhansen/econometrics/Econ</u> <u>ometrics.pdf</u> 	
Course Outcomes:	 Upon completion of the course, learners will be able to: CO1: Apply methodology of regression analysis in developing models for data in social sciences. CO2: Perform diagnostic tests on regression models and improvise their models. CO3: Demonstrate application of dummy variables for varied purposes in the context of cross-section data. CO4: Develop basic time series models for forecasting using the ARIMA structure. CO5: Apply event study methodology on time series data for research and analytical purposes. 	

Course Code: COM-602

Title of the Course: Qualitative Research

Number of Credits: 4

Prerequisites for the course:	NIL	
Course Objective:	 Identify the role and importance of various research ap (quantitative, qualitative, and mixed). To understand the process of carrying out qualitative rese identify relevant areas, develop research questions and interview questions. To enable and acquire the ability to active listening interviews and focus group discussions on engaging collection, by expressing interest in collecting the inform participants get encouraged to provide relevant and information promptly. To engage in preliminary interviews in classrooms, impr skill by listening, reviewing, and understanding the interviews, and conducting mock interviews and role-play more clarity before going for the final interview. To conduct various ways of analyzing the qualitative data to provide appropriate and relevant interpretations. To prepare and submit a qualitative research report. 	earch and d related skills in in data nation, so in-depth ovise the recorded s to have
Content:	 Unit 1- Introduction to Research Approaches Evolution of Research (Ancient to Classical to Modern) – Research Approaches – Quantitative (variables, experimental and non-experimental) – Qualitative (art and science of knowing Ontology, Epistemology, Phenomenology, Ethnography, Narrative Inquiry, Case Study Research, Grounded Theory, Historical Research) – Mixed Methods Research – Examples of when a quantitative, qualitative and mixed research approaches are used (<i>Discussion of relevant research papers</i>). Unit II - Introduction to Qualitative Research – Multifaceted role of Qualitative Research –Competencies in doing Qualitative 	10 Hours

Research – Managing Field-based Research – Ethics and maintaining Ethical Standards of Conduct in Qualitative Research – How to ensure Ethical Standards – Role and importance of Literature Review (Research Purpose Statements, Research Hypothesis, and Research Questions) (preparing and submitting a research proposal – conducting a literature review and finding research gap, identification of a peer-reviewed journal that accepts submission of qualitative research works).	10 Hours
Unit III- Qualitative Research Design	
Developing qualitative research design – the role of identifying relevant research problems - role and importance of appropriate research questions, in-depth interview, and identifying good interview questions – Active listening as a key qualitative research skill – Applying active listening skills in interviews and focus group discussions – Reviewing Research Literature (revisited) – Qualitative research sampling. (<i>preparing research questions, good</i>	
and effective interview questions, and conducting a preliminary survey)	10 hrs.
Unit 4- Qualitative Data Collection, Analysis, and Interpretation	
Types of Data and How to Collect them – Digital and Internet Data – Triangulation and Mixed methods – Qualitative data collection and data analysis skills – Doing fieldwork – Role of gaining, maintaining access, and nurturing field relationships – Interaction and carrying out participant-observation – Making field visits for data collection (Interviewing – Observing – Collecting and examining – Feelings).	30
Data Analytic Strategies – Types of Data and Their Analysis – Recording data – What to record – Note-taking – Converting field notes into fuller notes – Recording data through Audio/Video mediums – Personal Journals – Importance of Online Data.	Hours
Using and Assessing Qualitative Data Analysis – Analysing and Interpretation of Qualitative Date – Qualitative Data Analytic Phases – Online Data Analysis (Compiling, Dissembling,	

	Reassembling (Arraying), Interpreting, and Concluding).	
	Presenting Qualitative Research results – Narrative, Tabular, Graphic, and Pictorial – Creating Slides for Oral Presentations – Composing Qualitative Research for the Benefit of Stakeholders – Challenges of doing Qualitative Research.	
	(qualitative date collection, identifying techniques used for analysis, carry out data analysis, interpretation of results, and preparing research report)	
Pedagogy:	Lectures, Case Studies, and Self-study (based on reading research papers in qualitative research and watching educational videos on carrying out qualitative research).	
References/	1. Jennifer Mason, <i>Qualitative Research</i> , Sage. 3 rd Edition, 2017.	
Readings:	 John W. Creswell, Research Design: Qualitative, Quantitative and Mixed methods Approaches, Sage. 5th Edition, 2018. Matthew B. Miles, A. Micheal Huberman, and Johnny Saldana, Qualitative Data Analysis: A Methods Sourcebook, Sage. 4th Edition, 2019. Norman K. Denzin and Yvonna S. Lincoln, The Sage Handbook of Qualitative Research, Sage. 5th Edition, 2017. Patricia Leavy, Research Design: Quantitative, Qualitative, Mixed Methods, Arts-Based, and Community-Based Participatory Research Approaches, The Guilford Press. 1st Edition, 2017. R. Burke Johnson and Larry Christensen, Educational Research: Quantitative Research from Start to Finish, The Guilford Press. 2nd Edition, 2017. Robert K. Yin, Qualitative Research from Start to Finish, The Guilford Press. 2nd Edition, 2017. Scott W. Vanderstoep and Dierdre D. Johnston, Research Methods for Everyday Life, John Wiley & Sons. (2017) Sharan B. Merriam and Elizabath J. Tisdell, Qualitative Research: A Guide to Design and Implementation, Wiley. 4th Edition, 2018. Stephen D. Lapan, Qualitative Research: An Introduction to Methods and Design, Wiley. (2018) Steven J. Taylor, Robert Bogdan, and Marjorie L. DeVault, Introduction to Qualitative Research Methods: A Guidebook and Resource, Wiley. 4th Edition, 2018. Uwe Flick, The SAGE Handbook of Qualitative Data 	

	 Collection, Sage 1st Edition, 2017. 13. Uwe Flick (Editor), The SAGE Handbook of Qualitative Data Analysis, Sage. 1st Edition, 2016.
Online Resources	 https://course.ccs.neu.edu/is4800sp12/resources/qualm ethods.pdf https://www.alnap.org/system/files/content/resource/fil es/main/qualitative-research-methodology.pdf http://miror-ejd.eu/wp- content/uploads/sites/34/2017/03/Introduction-to- qualitative-research-methods.compressed.pdf https://mpra.ub.uni- muenchen.de/85654/1/MPRA_paper_85654.pdf https://www.questionpro.com/blog/qualitative-research- methods/#:~:text=Qualitative%20research%20is%20defin ed%20as,looking%20to%20improve%20its%20patronage. https://www.scribbr.com/methodology/qualitative- research/ https://neurolrespract.biomedcentral.com/articles/10.11 86/s42466-020-00059-z [imp] https://en.wikipedia.org/wiki/Qualitative- research https://www.omniconvert.com/blog/qualitative- research https://www.daneshnamehicsa.ir/userfiles/files/1/9- %20The%200xford%20Handbook%200f%20Qualitative%2 OResearch%20by%20Patricia%20Leavy.pdf http://www.sxf.uevora.pt/wp- content/uploads/2013/03/Mason_2002.pdf
Course Outcomes:	Upon completion of the course, the students will be able to: CO1 : Understand various approaches to carryout successful
	 research. CO2: Understand how and in what way a successful qualitative research is carried out. CO3: Develop relevant interview questions, carry out field survey, collect data and analyze the same to have better clarity about the research problem. CO4: Prepare an effective and impressive qualitative research report.

Course Code: COM-621

Title of the Course: Corporate Valuation

Number of Credits: 4

Prerequisites for the course:	NIL	
Course Objective:	The following are the main objectives of the course - 1. To enable students to apply the various approaches to (Valuation.	Corporate
	 To enable students to apply the Enterprise Discounted C valuation techniques in companies. To enable students to apply the Relative Valuation & Approaches to Valuation in companies. To enable students to apply Value Enhancement technicompanies. 	Non-DCF-
Content:	Unit 1- Overview of Corporate Valuation Context of Valuation, Approaches to Valuation, Features of the Valuation Process: Bias in Valuation, uncertainty in valuation & Valuation complexity. Corporate Valuation in Practice, Information Needed for Valuation, Judicial Review and Regulatory Oversight on Evaluation, Intrinsic Value, and the Stock Market, Role of Valuation	15 Hours
	Unit II - Enterprise Discounted Cash Flow Valuation Enterprise DCF Model: Introduction, meaning, advantage & Disadvantages. Similarities and differences in valuing a firm and capital project. Steps involved in Enterprise DCF model: Analyzing Historical Performance, Estimating the Cost of Capital-CAPM and WACC, Forecasting Performance, Estimating the Continuing Value, Calculating and Interpreting Results. Enterprise DCF valuation: Two Stage and Three Stage Growth Model (Including problems/Cases).	20 Hours
	Unit III- Relative Valuation & Non-DCF Approaches to	

	Valuation	
	Steps Involved in Relative Valuation, Equity Valuation Multiples, Enterprise Valuation Multiples, Choice of Multiple, Best practices Using Multiples, Assessment of Relative Valuation, Market Transaction Method, Non-DCF- Approaches: Book Value Approach, Stock and Debt Approach, Strategic Approach to Valuation, Guidelines for Corporate Valuation. (Including Problems/Cases).	15 hrs.
	Unit 4- Value Enhancement and Value Report Types of Discounted Cash Flow (DCF) Approach to Value Creation, Economic Value Added (EVA) Approach to Value Creation, and Value of intangibles, and the Challenge of Value Enhancement –Reporting Standards as per USPAP and ICAI (Including Problems/Cases).	10 Hours
Pedagogy:	Lectures/ classroom discussion/ presentation/case study/ group project/ assignment or a combination of some of these. The sessions shall be interactive to enable peer group learning.	
References/ Readings:	 Allman, K. A. Corporate Valuation Modeling – A Step by Step Guide. John Wiley & Sons, New Jersey. 1st Edition, 2010 Chacko, G., & Evans, C. L. Valuation – Methods and Models in Applied Corporate Finance. Pearson Education Ltd, 2nd Edition, 2014 Chandra, P. Corporate Valuation; Text and Cases. Tata McGraw Hill Education Private Limited, New Delhi. 2nd Edition, 2020 Chandra, P. Corporate Valuation and Value Creation. Tata McGraw Hill Education Private Limited, New Delhi. 1st Edition, 2011 Chandra, P. Corporate Valuation – A Guide for Analysts, Managers, and Investors. McGraw Hill Education (India) Private Limited. 1st Edition, 2014 Damodaran, A. Damodaran on Valuation: Security Analysis for Investment and Corporate Finance. John Wiley & Sons, New Jersey, 2nd Edition, 2006 De-Luca, Pasquale. Corporate Valuation – Fundamental Analysis, Asset Pricing, and Company Valuation. Springer Nature, Switzerland, 1st Edition, 2018 Massari, M., Gianfrate, G., & Zanetti, L. Corporate 	

	 Valuation – Measuring the Value of Companies in Tribulent Times. John Wiley & Sons, New Jersey. 1st Edition, 2016 9. Monks, R. A. G., &Lajoux, A. R. Corporate Valuation for Portfolio Investment – Analysing Assets, Earnings, Cash Flow, Stock Price, Governance, and Special Situations. John Wiley & Sons, New Jersey, 1st Edition, 2010
Online Resources	 ICAI – Corporate Valuation https://resource.cdn.icai.org/57050bos46238cp12.pdf ICMAI – Business Valuation Management https://icmai.in/upload/Students/Syllabus- 2008/StudyMaterialFinal/P-18.pdf ICMAI – Financial Analysis and Business Valuation https://icmai.in/upload/Students/Syllabus- 2012/Study_Material_New/Final-Paper20-Revised.pdf ICSI – Valuations and Business Modelling https://www.icsi.edu/media/webmodules/FINALVALUATI ONBOOK FOR_UPLOADING_FEB_5.pdf Corporate Finance Institute https://corporatefinanceinstitute.com/resources/knowle dge/valuation/
Course Outcomes:	 Upon completion of this course, students will be able to: CO1: Understand various approaches to Corporate Valuation. CO2: Apply the Enterprise Discounted Cash Flow valuation techniques to companies CO3: Analyse the Relative Valuation & Non-DCF- Approaches to Valuation in companies CO4: Apply the various aspects of Value Enhancement techniques in Companies.

Course Code: COM-622

Title of the Course: Corporate Mergers and Acquisitions

Number of Credits: 4

Prerequisites for the course:	NIL	
Course Objective:	 To understand the Mergers and Acquisitions, Various Forms of Corporate Restructuring, and Corporate Restructuring in Recent times in India Understand Theories of Mergers, Types of Mergers & Mergers, and Acquisitions Process To acquire knowledge and understanding of Takeover defenses. 	
Content:	Unit 1- Mergers and Acquisitions - An Overview An overview- Various Forms of Corporate Restructuring- Expansion – Contraction- Corporate Control- Changes in Ownership Structure- Restructuring: Underlying Issues - The growing need for Corporate Restructuring Recent times in India	15 Hours
	Unit II - Theories of Mergers	
	Efficiency Theories – Information and Signaling – Agency Problems and Managerialism – Free Cash Flow Hypothesis – Market Power – Taxes and their Impact on Merger Decisions – Hubris Hypothesis.	15 Hours
	Unit III- Types of Mergers & Acquisitions and Acquisition Process	
	Types of Mergers - Horizontal Mergers - Vertical Mergers - Conglomerate Mergers – Financial Conglomerate mergers - Product Extension Mergers - Geographic Market extension and Pure Conglomerate Mergers - Merger and Acquisition Process– Participants in the Restructuring Activities - Post- Merger Management/Horizontal Mergers - Vertical Mergers - Conglomerate Mergers- Financial Conglomerate mergers - Product Extension Mergers - Geographic Market extension	15 hrs.

	and Pure Conglomerate Mergers - Merger and Acquisition Process– Participants in the Restructuring Activities - Post- Merger Management. Unit 4- Takeover Defenses Takeover Defences – Friendly vs. Hostile Takeovers – Bear Hug – Proxy Contests –Impact of shareholder's value- Proxy Fight Process- Tender offers – Two tiered tender offers –Any– or-all-offers- Partial Offers- Open market Operations- Street Sweeps- Dawn raid – Saturday Night Special - Alternative Takeover Tactics –Takeover Defenses – Preventive Anti- Takeover Measures – Active Antitakeover.	15 Hours
Pedagogy:	 The following methods and forms of study are used in the course The methodology used in the class will combine lectures, applications, and case discussions. Lectures will address the assigned reading materials. The required readings, study notes, and assigned home works are intended to support learning objectives and prepare the students adequately for the examinations. Review sessions will address assignments, end-of-chapter questions, and occasionally assigned cases. 	
References/ Readings:	 John Humphrey, Kaplinsky, and Saraph, Corporate Restructuring, SAGE Publications Pvt. Ltd; India, 1998. Ranjit Kumar Mandal, Corporate Mergers in India: Objectives and Effectiveness, Kanishka Publishers, Distributors, India, 1995. S.Shiva Ramu, Corporate Growth through Mergers & Acquisitions, SAGE Publications Pvt. Ltd; India, 1st Edition, 1998. Sudarshan, The Essence of mergers and acquisitions Pearson P T R; India, 1995. Vijay Kumar Kaushal, Corporate Takeovers in India, Sarup & Sons, India, 1995. Weston, Chung, Hoag, Mergers, Restructuring and Corporate Control, PHI, India, 1st Edition, 2015. Fred Weston, Juan A. Siu and Brian A. Johnson, Takeovers, Restructuring and Corporate Governance, Pearson; India, 3rd Edition, 2000. 	

	Online E-Books:
	Mergers and Acquisitions from A to Z by Andrew J. Sherman <u>https://www.pdfdrive.com/mergers-and-acquisitions-from-a-</u> <u>to-z-e157133810.html</u>
Online Resources	Mergers, Acquisitions, and Other Restructuring Activities: An Integrated Approach to Process by Donald DePamphilis
	https://www.pdfdrive.com/mergers-acquisitions-and-other- restructuring-activities-an-integratedapproach-to-process- tools-cases-and-solutions-e157351328.html
	Mergers, Acquisitions, and Corporate Restructurings by Patrick A. Gaughan <u>https://www.pdfdrive.com/mergers-acquisitions-and-</u> <u>corporate-restructurings-e49474813.html</u>
	Mergers, Acquisitions, and Corporate Restructuring by Vishwanath S.R. and Chandrashekar Krishnamurti <u>https://www.pdfdrive.com/mergers-acquisitions-and-</u> <u>corporate-restructuring-e38366324.html</u>
	Website Links: 1. <u>https://www.wtamu.edu/~jowens/FIN6320/MERGER%20</u>
	 <u>WAVES.html</u> <u>https://archive.mbda.gov/news/blog/2012/04/5-types-company-mergers.html</u>
	 <u>https://corporatefinanceinstitute.com/resources/knowle</u> <u>dge/strategy/corporate-reorganizationclause/</u> <u>https://cleartax.in/s/corporate-restructuring</u>
	 5. <u>https://ibusinessmotivation.com/corporate-restructuring-meaning/</u> 6. <u>https://theintactone.com/2018/04/23/macr-u1-topic-5-</u>
	 <u>hubris-hypothesis-of-takeovers/</u> 7. <u>https://www.slideshare.net/saurangpatel1/corporate-</u> restructuring
	 8. <u>https://www.icsi.edu/media/webmodules/publications/3.</u> <u>%20Corporate%20Restructuring,%20Valuatuion%20and%</u> <u>20Insolvency.pdf</u>
	9. http://egyankosh.ac.in/handle/123456789/6742 10. http://egyankosh.ac.in/handle/123456789/6280
Course Outcomes:	On successful completion of Course, the candidate will be

prepared with a CO1: Comprehensive and in-depth knowledge about Mergers and Acquisitions and broad-based knowledge about various forms of re-structuring, CO2: To understand the Theories of Mergers. CO3: To learn the Types of Mergers, M&A Process and role	
of different parties.	
CO4: To understand the Takeover defenses and Antitakeover measures.	

Course Code: COM-623

Title of the Course: Indirect Taxes

Number of Credits: 4

Prerequisites for the course:	NIL	
Course Objective:	This course aims to gain expert knowledge of Goods and Service Tax and Customs Duty principles, its relevant laws, and provisions	
Content:	Unit 1- Introduction to Indirect taxes and GST Indirect taxes – an overview – list of indirect taxes – taxation system before the implementation of GST – taxes merged into GST - GST- an overview – taxable event in GST – Basic concepts under GST, GST Structure and Council, GST Act and Definitions - advantages of GST – Cascading effect under old tax regime	08 Hours
	Unit II - GST Provisions Exemption from GST – Rates of GST – Levy and Collection of GST - supply of goods or services or both – Composite supply and mixed supply - classification of goods and services – the value of taxable supply of goods or services or both – valuation rules if the value for GST is not ascertainable.	20 Hours
	Composition scheme in GST – Input Tax Credit – utilization of input tax credit <i>(Includes Practical Problems).</i> – input service distributor – person liable to pay tax – reverse charge – Time and Place of supply credit <i>(Includes Practical Problems).</i>	
	Unit III Basic Procedures in GST Basic procedures in GST – Registration under GST – Tax invoice, credit, and debit notes –E-way bill for transport of goods- Payment of taxes by cash and through input tax credit – returns under GST – Assessment – Demands and Recovery – Refunds	20 hrs.

	Unit 4- Customs Act 1962 and Customs Tariff Act 1975 Customs Act, 1962 and Customs Tariff Act, 1975: Nature of Customs duty – Territorial waters and customs waters – 'Goods' under Customs Act – Basic Customs Duty Customs Tariff Act (CTA) 1975 – Additional Customs Duty – Protective Duties – Countervailing Duties – Safeguard Duty – NCCD of Customs - Transaction Value at the time and place of importation – the rate of exchange for customs valuation – Inclusions and exclusions from Assessable value credit (Includes Practical Problems) – Methods of Valuation of Customs – Baggage – the rate of Customs duty of Baggage (Includes Practical Problems).	
Pedagogy:	 The teaching pedagogy of this course shall include the following: Interactive Lectures/Discussions/presentations/ individual or group projects/ assignments/Class activities /Self-study concerning topics assigned. 	
References/	Latest Editions of:	
Readings:	 V. S. Datey : Taxmann's GST Ready Reckoner, (Latest edition) V. S. Datey : Taxmann's Indirect Taxes Law and Practice, (Latest edition) V. S. Datey: Taxmann's Student's Guide to Service Tax & VAT, (Latest edition) 	
	Reference Websites:	
	www.dateyvs.com / www.gstcouncil.gov.in / www.cbic.gov.in / www.gst.gov.in	
Online Resources	www.gstcouncil.gov.in/www.gst.gov.in/www.cbic.gov.in/www.dateyvs.comwww.taxmann.com/www.india.gov.inwww.caclubindia.com	
Course Outcomes:	Upon completion of this course, the student shall be able to:	

CO1: Understand basic concepts of Goods and Service Tax, CGST, SGCT, IGST, Classification of Goods, and Valuation Rules.	
CO2: Discuss the tax provisions concerning the Composition Scheme under GST, Exemptions under GST, Concept of Supply of goods, and Nature of Supply.	
CO3: Learn the basic procedures under GST, incorporating the Registration, Filing of Returns, and Tax Payment.	
CO4: Understand the tax provisions of Customs Law, Valuation, and Baggage Rules.	

Course Code: COM-624

Title of the Course: Financial Risk Management

Number of Credits: 4

Prerequisites for the course:	NIL	
Course Objective:	To enable the students to learn about the various types of riby businesses, learn techniques of managing the risks, and ap techniques in different scenarios	
Content:	Unit 1- Introduction to Risk Concept and definitions of Risk – Risk vs. Uncertainty – Classification of Risk (Internal, External, Controllable, Uncontrollable, Inherent, and Residual) – Types of Risk (Market Risk, Foreign Exchange Risk, Interest Rate Risk, Liquidity Risk, Purchasing Risk, Legal Risk, Management Risk, Technology Risk) - Sources of Risk - Identification of Risk – Risk identification approaches – Root Cause Analysis – Tools for Risk Identification (PESTLE, SWOT) - Risk Assessment – Methods of Risk Assessment (Qualitative and Quantitative Measures) – Quantification of Risk (Judgement and intuition, Delphi approach, Scoring, Expected Money Value, Simulation, Decision tree, Scenario Analysis) — Risk Treatment	16 Hours
	Unit II Risk Management Concept of Risk Management – Risk Tolerance – Objectives of Risk Management –Risk management process (Assessment, Analysis, Evaluation, Treatment, and Monitoring) – Risk Management Techniques (Risk Questionnaire, Flow Charts, Risk Event Maps, Risk Scorecards, Capital Budgeting, Value at Risk, Risk Heat Maps) – Loss forecasting – Selecting appropriate technique for treating loss exposure – Risk financing – Implementing and administering risk management Programme – Personal risk management	16 Hours

	Unit III Credit Risk Management Overview of Credit Risk – Creation of credit risk – Need for management of credit risk – Components of Credit Risk – Factors affecting credit risk – Types of credit exposures (Short term, long term, non-fund based) – Evaluating Credit Risk – Mitigating Credit Risk – Qualitative Techniques of credit risk management (Credit Due Diligence, Credit Rating Scales, Portfolio Risk Management, Credit Loss Estimation, Credit Default Swaps, Credit Insurance) – Quantitative Techniques of Credit Risk Management (Altman Z Score, Risk Adjusted Capital/Returns, Value at Risk (VaR), Ratios on Financial	16 hrs
	Assessment, Credit Scoring) Unit 4- Operational Risk Management Meaning of Operational Risk – Need for operational risk management – Risk identification and types of risk – Insourcing and Outsourcing risk – Technology risk – Cyber Risk – Risk and control self-assessment – Business continuity plan – Operational risk governance – Risk grading - Scenario Assessment – Operational loss data management – Risk Mitigation and Monitoring – Business analytics and artificial intelligence – Insurance	12 Hours
Pedagogy:	The teaching pedagogy of this course shall include the combination of the following: Interactive Lectures/Discussions/ presentations/case studies/ individual or group projects/ assignments/Class activities or a combination of some of these. The sessions shall be interactive to enable peer group learning.	
References/ Readings:	 Chapelle, A. Operational Risk Management: Best Practices in the Financial Services Industry. United Kingdom: Wiley., 2018 Chapman, R. J. Simple Tools, and Techniques for Enterprise Risk Management. Germany: Wiley, 1st Edition, 2006 Corelli, A. Understanding Financial Risk Management. United Kingdom: Taylor & Francis. 2nd Edition, 2019 Fraser, J., Simkins, B. Enterprise Risk Management: Today's Leading Research and Best Practices for Tomorrow's Executives. Germany: Wiley, 2021 Girling, P. Operational Risk Management: A Complete 	

Online Resources	Guide to a Successful Operational Risk Framework. United Kingdom: Wiley, 2013 6. Loader, D. Operations Risk: Managing a Key Component of Operational Risk. Switzerland: Elsevier Science, 1 st Edition, 2006 7. Rejda, G. E. Principles of Risk Management and Insurance. India: Pearson, 13 th Edition, 2016 8. Vaidyanathan, K. Credit Risk Management for Indian Banks. India: SAGE Publications, 2013 9. Van Gestel, T., Baesens, B. Credit Risk Management: Basic Concepts: Financial Risk Components, Rating Analysis, Models, Economic and Regulatory Capital. United Kingdom: OUP Oxford, 2008 1. https://www.investopedia.com/terms/r/riskmanageme nt.asp 2. https://www.investopedia.com/terms/o/operational ris k.asp 3. https://www.investopedia.com/terms/c/creditrisk.asp 4. https://papers.ssrn.com/sol3/papers.cfm?abstract_id=3 201337 5. 5. ICAI – Risk Management (https://www.icai.org/post.html?post_id=16038) 16038 16038
Course Outcomes:	Upon completion of this course, the student shall be able CO1: To gain a conceptual understanding of risk, risk
	management, and the role of risk managers CO3: To discuss operational risk, its management, and mitigations
	CO4: To discuss credit risk and the situations that give rise to credit risk.
	CO5: To understand the concept of enterprise risk and the enterprise risk management process.

Course Code: COM-625

Title of the Course: Treasury and Forex Management

Number of Credits: 4

Prerequisites for the course:	NIL	
Course Objective:	1. To understand and assess the objectives of Treasury Manage	ement
	2. To learn and understand the function and scope of Management	Treasury
Content:	Unit 1 Introduction to Treasury Management	12
	Meaning, Objectives, Significance – Functions and Scope of Treasury Management – Organization Structure of Treasury - Relationship between Treasury and Financial Management - Treasury Management - Systems and Techniques - Treasury Policy and Procedure Manual - Open Position Limits – Deal Size Limits - Stop Loss Limits - Control and Reporting Requirements - Dealing and Trading Operations - Liquidity and Cash Flow Management - Treasury Management Processes - Payment & Settlement Systems	
	Unit II Domestic Treasury Management (Theory and Problems)	
	Classification of Treasury Market – Money Market – Need for money market – Participants in money markets – Money Market Instruments – Capital Markets – Bond Markets – Commodity Market – Current Yields – YTM – Changes in Yields - Different Maturities of Treasury Bonds- Mark to Market - Value at Risk (VaR)	16
	Unit III Introduction to Forex Management	
	Introduction– Nature of Forex Management– Scope of Forex Management– Significance of Forex Management – Forex Manager and his Skills– Foreign Exchange Market and its Structure – Role of Banks in Forex Market - Organization of	

	Foreign Exchange Market in India – Participant in Forex Market. Unit 4 Foreign Exchange Exposure Management Foreign Exchange Rates and its Determination – Exchange Rate Quotes – Exchange Rate Mechanism - Types of Exchange Rates (Spot, Cross, and Forward Rates) – Forex Trading – Hedging and Arbitrage - Currency Futures, Options, and Swaps - Covered Interest Rate Arbitrage – Borrowings and Investing Markets – Foreign Exchange Risk Exposures and their Management–Exchange Rate Forecasting– Risk in Foreign Exchange Business. (Theory and Problems)	16 hrs. 16 Hours
Pedagogy:	The following methods and forms of study are used in the course Lectures/ classroom discussions/presentations/case studies/ group projects/assignments, or a combination of some of these. The sessions shall be interactive to enable peer group learning.	
References/ Readings:	 Dudley Luckett, <i>Money and Banking</i>, McGraw Hill. (Latest edition) Gerald Hatler, <i>Bank Investments and Funds Management</i>, Macmillan, 1999 M. Y. Khan, <i>Indian Financial System</i>, Tata McGraw Hill, 6th Edition, 2009 P. K. Srivastava, <i>Banking Theory and Practice</i>, Himalaya Publishing House, 2013 Srivastava, Divya Nigam, <i>Management of Indian Financial Institutions</i>, Himalaya Publishing House, 2015 Stigum, <i>Managing Bank Assets, and Liabilities</i>, DowJones Irwin (Latest edition) Vasant Desai, <i>Banks and institutional management</i>, Himalaya Publishing House, 2010 Vasant Joshi, Vinay Joshi, <i>Managing Indian Banks-Challenges Ahead</i>", Response Books, 3rd Edition, 2009 	
Online Resources	 ICAI - Forex and Treasury Management modules: <u>https://www.icai.org/post.html?post_id=9992</u> <u>https://resource.cdn.icai.org/40183cfmip29920mod1.pdf</u> <u>https://www.icsi.edu/media/webmodules/publications/F</u> <u>TFM_Final.pdf</u> 	
Course Outcomes:	After the completion of the course, the students will be able	

to:	
CO1: To have a contextual appreciation of the changes in the global financial market, the issues facing the corporate financial manager, the development of academic theory and of practice in explaining and managing the financial risk these changes bring.	
CO2: Understand and conquer the complexities of F.X. and treasury management	
CO3: Ssolve integrated and practical treasury problems	
CO4: Identify and evaluate exchange rate risks facing domestic and multinational companies.	

Course Code: COM-626

Title of the Course: Cost Management and Control

Number of Credits: 4

1.	 To understand the basis of cost management and how cost is carried out. To have an in-depth knowledge of various cost management and how cost manage	st control
3.	 The main objectives of the course are: To understand the basis of cost management and how cost control is carried out. To have an in-depth knowledge of various cost management techniques used to control costs. To understand the practical applications of linear Programmeming, network analysis, transportation problems, and assignment problems 	
In Co M Di Er Un Ad Tr Po im Co er Ol M Ba Př le	 Unit 1 Introduction to Cost Management Introduction, Meaning, Uses of Cost Management, Cost Control, Cost Reduction, Cost Avoidance, Strategic Cost Management – Competitive Advantage, Cost Leadership, Differentiation, Focusing. Contemporary Business Invironment, Classification of Costs for Decision Making. Unit II Cost Management and Control Techniques – Basics Activity Based Costing – Meaning, Objectives, ABC and Traditional costing, Advantages and Limitations of ABC, Cost Pools, Cost Drivers and Cost objects, Criteria for successful Implementation of ABC system (Including problems). Target Costing – Meaning, Steps, Benefits of target costing, Value Ingineering in target costing. Transfer Pricing – Meaning, Objectives, Methods of transfer pricing, Transfer pricing in ANCs and Service Organisations. Balanced Scorecard – Stalanced Scorecard perspective. Learning Curve Model – thases, factors affecting learning curve, Applications of a Berning curve. 	10 Hours

	Analysis	
	Linear Programmeming – Meaning, assumptions, Applications of L.P. techniques in cost control, Constraints, Limitations (Including Problems). Network Analysis – Introduction, objectives, stages, drawing network diagram, PERT, and CPM (<i>Including Problems</i>).	20 hrs.
	Unit 4 Transportation and Assignment Problems	
	Transportation Problems – Introduction, applications of Transportation in Cost reduction and control, conditions, stages, Methods for an initial basic feasible solution, Unbalanced Transportation problems (Including problems). Assignment Problems – Introduction, stages, Application of Assignment problems in cost control, unbalance and assignment problems, maximize the objective function (<i>Including Problems</i>)	
Pedagogy:	The pedagogy for this course constitutes a mixture of Lectures, Case study, Assignment on reading relevant research papers, and Group Discussions.	
References/ Readings:	 Edward Blocher, Cost Management: A Strategic Emphasis, Tata McGraw Hill. 8th Edition, 2020. Frederick S. Hillier, Gerald J. Lieberman, Bodhibrata Nag, Preetam Basu, Introduction to Operation Research, McGraw Hill 10th Edition, 2017. Hilton, Maher, & Selto, Cost Management, Tata McGraw-Hill Publishing Co. Internatinal Edition, 2019. Horngreen, Foster, & Datar, Cost Accounting: A Managerial Emphasis, Prentice Hall. 16th Edition, 2019. Jawahar Lal, Strategic Cost Management. Himalaya Publishing House, 1st Edition, 2020. Ravi M. Kishore, Strategic Cost Management, Taxmann, 5th Edition, 2020. 	
Online Resources	 <u>https://icmai.in/upload/Students/Syllabus2016/Final/Paper-15-Oct-2020.pdf</u> <u>https://icmai.in/upload/Students/Syllabus2016/Inter/Paper-9-April-2021.pdf</u> <u>https://globalcma.in/wp-content/uploads/2018/05/Final-Strategic-Cost-</u> 	

	Management-Theory.pdf	
Course Outcomes:	 CO1:Understand the basics of Cost Management and elements of costs. CO2: Understand various techniques to be used to control the costs. CO3: Understand and apply cost tools for making managerial decision. CO4: Able to do project planning and review of controlling techniques. 	

Course Code: COM-627

Title of the Course: Banking and Financial Institutions

Number of Credits: 4

Prerequisites for the course:	NIL	
Course Objective:	 To provide students with an overview of commercial banking in India; To familiarize students with the regulatory framework of banks in India, Modern Banking services, and the ALM system of Banks. To provide knowledge of Financial Intermediaries and other Non- Banking Financial Institutions. 	
Content:	Unit 1 Overview of the Banking Sector Definition and meaning of banking, and importance of banks, Functions of Bank - Fundamental role and evolution of banking, the structure of Indian Banking system.; Licensing of banks in India, Branch licensing, Foreign Banks, Private Banks – Capital and voting rights, Corporate Governance, Challenges faced by Indian Commercial Banking system, Role & Functions of RBI	15 Hours
	Unit II Banking and the Economy Banking and the Economy; Cash Reserve Ratio (CRR), Statutory Liquidity Ratio (SLR), Repo and Reverse Repo, Open Market Operations, Security Valuation, Bank – Customer Relationship, Security Creation; Pledge, Hypothecation, Mortgage and Assignment, Capital Account Convertibility, Other Banking Services: Fee-based - Fund Based Services, Money Remittance Services, and Banking Channels, E-Banking services, Central Banking and Monetary Policy.	
	Unit III Asset Liability Management of Banks Asset and Liability Management; - Investment Portfolio of Banks: - Investment Management - Components of Bank's Investment Policy – Liability Management: ALM Information	

	Systems; ALM Organization; Liquidity Risk Management; Non- Performing Assets, NPA categories, NPA Provisioning Norms, SARFAESI Act. CAMELS Framework, Bank for International Settlements (BIS), Basel Framework, Regulatory Framework: Anti-Money Laundering and Know Your Customer, Banking Ombudsman Scheme, 2006 Unit 4 Financial Institutions Financial Intermediaries, Economic Role of Financial Intermediaries, Non-Banking Financial Institutions: India Infrastructure Finance Company Ltd(IIFCL), Small Industries Development Bank of India, Export-Import Bank of India (EXIM), National Housing Bank (NHB), NABARD, Credit Unions, Insurance Companies, Development and Growth in Banking and Financial Institutions, Financial/ Banking Crisis in India and its impact on Economy.	
Pedagogy:	Lectures/ Class room Discussions/Assignments/Seminar/ Presentations.	
References/ Readings:	 Burton M. and Lombra R.: <i>The Financial System and the</i> <i>Economy: Principles of Money and Banking;</i> South-Western. 4th Edition, 2005 Deva, V.: <i>E-Banking;</i> Commonwealth Publishers, New Delhi, 2007. Hubbard, R. G. and O'Brien, A.P.: <i>Money, Banking and the Financial System;</i> Pearson Education. 2nd Education, 2019 Khan, M. Y. : <i>Indian Financial System;</i> McGraw Hill. 11th Edition, 2019 Padmalatha, S. and Paul, J.: <i>Management of Banking & Financial Services;</i> Pearson Education, New Delhi. 4th Edition, 2017 Rao, P.: <i>Management of Banking and Financial Institutions;</i> Deep & Deep Publications, 2002. Smith, G.: <i>Money and Banking: Financial Markets and Institutions;</i> Longman Higher Education, 1982. Varshney, P. N.: <i>Banking Law & Practice;</i> Sultan Chand & Sons, New Delhi, 2017. NSE, NCFM Banking Sector Intermediate Module <u>https://www.bankbazaar.com/finance-tools/emicalculator/repo-rate-vs-bank-rate.html</u> 	

Online Resources	 <u>https://profitmart.in/blog/what-is-slr-crr/</u> <u>https://www.slideshare.net/rajuindukoori/rbis-</u> <u>monetary-policy-168619160</u> <u>https://topbankcoachingchandigarh.wordpress.com/2</u> <u>017/01/03/primary-security-vs-collateral-security/</u>
Course Outcomes:	After completion of these courses, Students will be able to: CO1: Understand the role of Banking in the Economy.
	CO2: Understand the Risk management of the Banking Sector and gain in-depth knowledge of banking services.
	CO3: Understand the Economic Role of Financial Intermediaries.
	CO4: Gain knowledge of other Non-Financial Institutions.

Course Code: COM-628

Title of the Course: Insurance Management

Number of Credits: 4

Prerequisites for the course:	NIL	
Course Objective:	 To understand the fundamentals of insurance management To have In-depth knowledge of Insurance company operations To evaluate various insurance policies and marketing strategies adopted by the insurance company 	
Content:	Unit 1 Introduction to Insurance and Risk Management	15
	Insurance Management – Introduction, Meaning, Advantages and Disadvantages, Elements of Insurance Contract, Principles of Insurance, Kinds of Insurance, Insurance Intermediaries, Insurance Vs. Gambling, Role of Insurance in India. Risk Management – Risk, Peril, and Hazards, Categories of risk, Risk Management Process, Developments in the Insurance industry, Globalisation of Insurance Market.	Hours
	Unit II Life Insurance Business	
	Life insurance – Concept and Definition, Features, Benefits, Types of life insurance policy – Term policy, Whole life, Endowment, Money back, Unit Link Insurance Plan (ULIP), Annuities and Pension plans, Individual and Group insurance. Documentation in Life insurance, Method of Risk Classification in Life insurance, Measurement of Risk and Mortality Table, Calculation of Premium, Life insurance Claims Management.	15 Hours
	Unit III General Insurance Business	
	Introduction to General Insurance, Need and Advantages, Types of general insurance – Marine insurance, Fire insurance, Motor vehicles insurance, Health insurance, Liability and Property insurance, Personal accident insurance, Travel insurance, Rural Insurance. Pricing of non-life	

	insurance products – rate making methods in general insurance, Documentation in General Insurance, Claim settlement in the general insurance business	15 hrs.
	Unit 4 Regulatory Framework and Insurance Marketing Regulatory Framework – Growth of Insurance in India, Regulatory Framework, IRDA – Objective, purpose, duties and functions, Formation of LIC/GIC, Insurance Act, Underwriting in life and non-life insurance, Reinsurance, Bancassurance. Insurance Marketing – Meaning, objective, Product innovations in Insurance, Marketing Strategies of insurance companies for life and non-life insurance, Customer Relationship Management in Insurance.	15 Hours
Pedagogy:	The pedagogy for this course constitutes a mixture of Lectures, Case study, Assignment, and Group Discussions.	
References/ Readings:	 Vaughan, E. and Vaughan, T.: <i>Fundamentals of Risk and</i> <i>Insurance;</i> John Wiley and Sons Inc. 11th Edition, 2014 Khan, M. Y.: <i>Indian Financial System;</i> McGraw Hill. 11th Edition, 2019 Mishra, M. N. & Mishra, S. B.: <i>Insurance Principles and</i> <i>Practice;</i> S. Chand. 22nd Edition, 2016 Gupta, P. K.: <i>Fundamentals of Insurance;</i> Himalaya Publishing House, 2017. Pal, K., Bodla, B.S., and Garg, M.C.: <i>Insurance</i> <i>Management, Principles, and Practice;</i> Deep & Deep Publication, 2008. <i>Principles and Practice of General Insurance,</i> ICAI <i>Principles and Practice of Life Insurance,</i> ICAI <i>Insurance Law and Practice,</i> ICSI <i>Insurance Intermediate Module</i> NSE, NCFM 	
Online Resources	 <u>https://licindia.in/ / https://www.gicofindia.com/en/</u> <u>https://www.icsi.edu/media/webmodules/publications/9.</u> <u>3%20INSURANCE%20</u> LAW%20AND%20PRACTICE.pdf https://www.insuranceinstituteofindia.com/web/guest/a gents1 https://www.insuranceinstituteofindia.com/web/guest/in surance-marketing-firm https://www.google.co.in/books/edition/Insurance_Princ iples_and_Practice_22ndE/vDRIDwAAQBAJ?hl=en&gbpv= 	

	1&dq=inauthor:%22Mishra+M.N.+%26+Mishra+S.B.%22& printsec=frontcover	
Course Outcomes:	 After completion of this course, the students will be able to: CO1: Understand the fundamentals of the Insurance sector in India. CO2: Gain in-depth knowledge of various insurance policies, rating mechanisms, and claim management. CO3: Understand the marketing strategies used in the insurance sector. CO4: Develop marketing strategies for insurance companies. 	

Course Code: COM-629

Title of the Course: International Marketing

Number of Credits: 4

Prerequisites for the course:	NIL	
Course Objective:	 To understand International marketing and the Global r environment. To understand the Product Strategy, Branding, and P products. To acquire knowledge and understanding of International n research, Global E-marketing, communicating, and negotia customers. 	Pricing of narketing
Content:	Unit 1 Introduction to International Marketing and Global Marketing Environment	15 Hours
	 Introduction to International Marketing – Introduction – Scope of International Marketing - Environmental and Cultural Dynamics of Global Markets - Main Functions in International Marketing - International Marketing vs. Domestic Marketing - Principles of International Marketing - Management Orientations (Ethnocentric, Polycentric, Regiocentric, and Geocentric Orientations) - Benefits of International Marketing. Global Marketing Environment – Definition –Reasons for Global Marketing Environment – Models of Environmental Analysis – PEST – SLEPT – STEEPLE - Factors within the Global Environment. 	
	Unit II Product Strategy and Branding for International Markets	15 Hours
	International Products - New Product Development (Identifying New Product ideas – International New Product Department – Testing New products in National Markets)- International Product Planning - Product Adoption vs. Standardization - International Product Marketing - Factors influencing Product Adaptation in International Markets –	

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	International Product Life Cycle - Product Strategy (Importance of Product Strategy - Elements of a Product Strategy - Creating Product Strategy - Power of the Product Strategy).	
	Branding Issues – Strategic International Branding – Themes of Brand as Differentiator – Local Vs. Global Brands – Strategic Advantages of Building International Brands	
	Unit III Pricing and Communication Decision for International Markets	15 hrs.
	Pricing Decisions - Factors affecting International Pricing Strategies - Factors affecting Pricing Decisions - Pricing Approaches - Pricing Issues in International Marketing.	
	Communication in Marketing - Steps in Developing an Effective Communication - Integrated Marketing Communication - Global Communication Strategy - Factors Influencing Communication Decisions – Advertising - Public Relations - Personal Selling - Sales Promotion.	
	Unit 4 Negotiating with International Customers, International Marketing Research, and Global E-Marketing	
	Negotiating with International Customers – The Pervasive Impact of Culture on Negotiation Behaviour - Implications for Managers and Negotiators - Negotiations with Interest to Customers - Cultural Differences - Differences in Language and Non-verbal Behaviours – Differences in Values - Differences in Thinking and Decision-making Process.	15
	International Marketing Research - Scope of International Marketing Research - Research of Industry, Market Characteristics, and Market Trends (Buyer Behaviour Research -Product Research - Distribution Research - Promotion Research - Pricing Research).	
	Global E-Marketing - Benefits of Global E-Marketing - Factors influencing the Global E-Marketing Strategy (Diversity of regulations - Infrastructure - Geographical distance - Language - User Demographics - Buyer behavior - Payment systems).	

	Т	
Pedagogy:	The following methods and forms of study are used in the course	
	 Lectures, Case Studies, and Self-study (doing home assignments based on reading and understanding different International marketing) Self-study on reading reference books in International marketing management to understand the importance of international marketing, product decisions, pricing decisions, marketing research, communication, and negotiating with customers. Review sessions with self-learning, i.e., of advanced areas in the course with the latest developments. 	
References/ Readings:	1. Gerald Albaum, Edwin Duerr and Alexander Josiassen; International Marketing and Export Management;	
neuungs.	Pearson, 8 th Edition, 2016. 2. Kiefer Lee and Steve Carter; <i>Global Marketing</i> <i>Management</i> ; Oxford University Press, India, 3 rd Edition, 2012.	
	 Michael R. Czinkota and Ilkka Ronkainen; <i>International Marketing</i>; South-Western College Publishing, India, 11th Edition, 2022. 	
	 Phillip R. Cateora, John L. Graham and Mary C. Gilly; <i>International Marketing</i>; McGraw-Hill Education. India, 18th Edition, 2019. 	
	5. Sak Onkvisit and John J. Shaw; <i>International Marketing:</i> <i>Strategy and Theory</i> ; Routledge Publishing, India, 5 th Edition, 2008.	
	6. Shakeel Ahmad Siddiqui; <i>International Marketing</i> ; Dreamtech Press, India, 1 st Edition, 2011.	
	 7. Vasudeva PK; <i>International Marketing</i>; Excel Books, India, 4th Edition, 2010. 	
	Online E-Books:	
	1. International Marketing: Analysis and Strategy By John Shaw, Sak Onkvisit	
	 <u>https://www.pdfdrive.com/international-marketing-analysis-and-strategy-fourthedition-e18760455.html</u> <u>International</u> Marketing by Francis Cherunilam <u>https://www.pdfdrive.com/international-marketing-ap52714846 html</u> 	
	e53714846.html 5. International Marketing & Export Management by Gerald Albaum & Edwin Duerr	

	6. https://www.pdfdrive.com/international-marketing-
	export- managemente188290586.html
Online Resources	
	Website Links:
	1. https://www.tutorialspoint.com/advertisement and mark
	eting communications/marketing communications introd
	uction.htm
	2. https://www.linkedin.com/pulse/difference-between-
	swot-pest-steepl-analysismohammadpourfard/
	3. https://www.business-to-you.com/scanning-the-
	environment-pestel-analysis/
	4. <u>https://strategicmanagementinsight.com/tools/pest-</u>
	pestel-analysis.html
	5. <u>https://nptel.ac.in/courses/110/104/110104068/</u>
	6. http://egyankosh.ac.in/handle/123456789/3159
	7. http://egyankosh.ac.in/handle/123456789/3143
	8. <u>http://egyankosh.ac.in/handle/123456789/15879</u>
	9. http://egyankosh.ac.in/handle/123456789/17435
	10. <u>https://www.youtube.com/watch?v=sP2sDw5waEU</u>
Course Outcomes:	Upon completion of the course, the students will be able to:
	CO1: Evaluate the International marketing environment.
	CO2: Understand and learn New product development ideas,
	marketing strategies, and branding issues.
	CO3: Realize pricing, strategy, and communication decisions
	in International marketing.
	CO4: Develop skills for International marketing research and
	negotiating with customers.
	<u> </u>

Course Code: COM-630

Title of the Course: Retail Marketing

Number of Credits: 4

course:		
Course Objective:	 To understand the role, importance, and significance of retails. To understand how and in what way FDI helps in deretailing business, various retail marketing strategies for incompetitive advantage. To effectively identify the location for a retail business layout pattern for easy accessibility. To carry out merchandise planning w.r.t procurement and proceeding. 	eveloping mproving and the
Content:	Unit 1 An Overview of Retailing Introduction to Retail Industry – Growth of Retail in India – Global Retailers – Classification of retail organizations – types of ownership – merchandise offered – the type of retail store – store retailing – non-store retailing – Traditional and Modern retail formats in India – Product retailing v/s Service Retailing – Role of Services in Retailing – Trends in the Indian	15 Hours
	Retail industry – Airport Retailing – Railway Retailing – Multichannel Retailing (Case Studies). International retail marketing – FDI in Indian Retail Sector – Single Brand & multi-Brand Retail – Global scenario of FDI in the retail sector – FDI Policy Initiatives (Case Studies).	
	Unit II Retail Marketing Strategy	
	Retail Strategy – Process of formulating retail strategy – Target Market and Retail Format – Growth strategies – diversification strategies – achieving competitive advantage and positioning – International expansion – Financial Management in retail – Sources of finance – Global growth opportunities (Case Studies)	15 Hours

	Unit III Retail Location and Layout	15 hrs.
	Importance of store locations – types of locations – steps involved in choosing a retail location Country/region analysis – trade area analysis – site evaluation and selection – steps in site selection – store design and layout – exterior design and layout – interior design and layout – interior design elements – Visual merchandising – Space planning – Store Atmospherics (Case Studies)	
	Unit 4 Merchandise Planning and Retail Marketing Mix Merchandising – Merchandise planning – the process of merchandise planning – Develop sales forecast – factors affecting merchandise function – functions of merchandise manager – Assortment Planning – Merchandise Budget – methods of determining inventory valuation - Merchandise buying – Branding Strategies – Private label brands – national brands – Process of merchandise procurement – Global sourcing – vendor relations - Merchandise Pricing – Retail price – Setting retail price – elements – Price adjustments – pricing strategy – external influences on a retail pricing strategy – retail pricing objectives - Analyzing merchandise performance (Case Studies)	15 Hours
Pedagogy:	The following methods and forms of study are used in the course: Lectures, Case Studies, and Self-study (doing home assignments based on reading research papers in the area of Retail Marketing).	
References/ Readings:	 Chetan Bajaj, Rajnish Tuli and Nidhi Srivastava: <i>Retail</i> <i>Management;</i> Oxford University Press, Noida . 3rd Edition, 2016 Madhan, K.V.S.: <i>Fundamentals of Retailing;</i> McGraw Hill Education, Noida. 1st Edition, 2009 Michael Levy, Barton Weiz and Ajay Pandit: <i>Retailing</i> <i>Management;</i> McGraw Hill Education, Noida. 8th Edition, 2017 Swapna Pradhan: <i>Retailing Management-Text and</i> <i>Cases;</i> McGraw Hill Education, Noida. 4th Edition, 2012 <u>https://en.wikipedia.org/wiki/Retail marketing</u> <u>https://www.open.edu/openlearn/money-</u> 	

	business/business-strategy-studies/retail- marketing/content-section-0?active-tab=description-tab
Online Resources	
Course Outcomes:	Upon completion of the course, the students will be able to:
	CO1: Understand the significance of retail marketing in the present globalized business world.
	CO2: Understand, identify, and apply various strategic options for making effective retail marketing plans.
	CO3: Identify the appropriate location for establishing retail business units, make out a proper layout for easy accessibility of goods for the consumers, and adopt appropriate promotional strategies.
	CO4: Carry out efficient and effective merchandise planning w.r.t procurement and pricing of goods for equating the supply with the potential demand.

Course Code: COM-631

Title of the Course: Customer Relationship Management

Number of Credits: 4

Prerequisites for the course:	NIL	
Course Objective:	 To understand and describe a customer relationship mar application. To understand how it has been successfully implemented is organizations and what it takes to ensure a simplementation. Participate in implementing CRM by understanding the case and the importance of implementing such a syste organization. 	in various successful business
Content:	 Unit 1 Introduction to CRM Definition, concepts, and evolution of CRM; Objectives, need, essential features, components, and types of CRM; Benefits of CRM to the organization, customers, and market; limitations of CRM, success Factors of CRM and CRM myths. Unit II CRM Process and Developing CRM Strategy Introduction and objectives of CRM process; The CRM cycle: Assessment Phase, Planning Phase, The Executive Phase; Modules in CRM, 4C's (Elements) of CRM process; CRM process for marketing organization; Stakeholders in CRM. Developing CRM Strategy: Role of CRM in business strategy, Understanding Service Quality- Technical and Functional, Dimensions of Service Quality; Managing Customer Communications. 	15 Hours 15 Hours
	Unit III The Value Creation Process CRM Implementation The value that the customer receives: the nature of value, value proposition, value assessment. The value that an organization receives: customer profitability, customer	15 hrs.

acquisition and its economics, customer retention, and its economics.	
Choosing the right CRM solution; Framework for Implementing CRM: A step-by-step Process: Five phases of CRM projects- development customizations; beta test and data import; train and retain; roll out and system hand-off; support.	
Unit 4 CRM in Service Industry and E-CRM	
Status of CRM in service industry in India; Relevance of CRM for hospital services; CRM in banking and financial services; CRM in the insurance sector; The past, present, and future of CRM.	
An insight into E-CRM: need and key features for E-CRM, basic requirement of E-CRM.	
CRM links in E-business: E-Commerce and customer relationships on the internet.	15 Hours
Lectures/ case analysis/assignments/class room interaction/lab	
 Adrian Payne: HANDBOOK OF CRM: Achieving Excellence in Customer Management; Butterworth-Heinemann. 1st Edition, 2005 Jerry fjermestad and Nicholas Romano: Electronic Customer Relationship Management; Routledge. 1st Edition, 2015 John Gosney and Thomas Boehm: Customer Relationship Management Essentials; Prima Tech, 2000. Judith, W.: Customer Relationship Management: Getting it Right; Pearson Education. 4th Impression, 2009 Kavitha, B.; Customer Relationship Management; Orange Books Publication, Chhattisgarh, 2020. Mohamed, H. P. and Sagadevan, A.: Customer Relationship Management: A Step by Step Approach; Vikas Publishing House, New Delhi. 1st Edition, 2003 Sheela Rani: Customer Relationship Management; Margham Publications, Chennai. 1st Edition, 1999 	
	economics. Choosing the right CRM solution; Framework for Implementing CRM: A step-by-step Process: Five phases of CRM projects- development customizations; beta test and data import; train and retain; roll out and system hand-off; support. Unit 4 CRM in Service Industry and E-CRM Status of CRM in service industry in India; Relevance of CRM for hospital services; CRM in banking and financial services; CRM in the insurance sector; The past, present, and future of CRM. An insight into E-CRM: need and key features for E-CRM, basic requirement of E-CRM. CRM links in E-business: E-Commerce and customer relationships on the internet. Lectures/ case analysis/assignments/class room interaction/lab 1. Adrian Payne: HANDBOOK OF CRM: Achieving Excellence <i>in Customer Management;</i> Butterworth-Heinemann. 1 st Edition, 2005 2. Jerry fjermestad and Nicholas Romano: Electronic <i>Customer Relationship Management;</i> Routledge. 1 st Edition, 2015 3. John Gosney and Thomas Boehm: Customer Relationship <i>Management Essentials;</i> Prima Tech, 2000. 4. Judith, W.: Customer Relationship Management: Getting <i>it Right;</i> Pearson Education. 4 th Impression, 2009 5. Kavitha, B.; Customer Relationship Management: Getting <i>it Right;</i> Pearson Education. 4 th Impression, 2009 5. Kavitha, B.; Customer Relationship Management: Getting <i>it Right;</i> Pearson Education. 4 th Impression, 2009 5. Kavitha, B.; Customer Relationship Management: Getting <i>it Right;</i> Pearson Education. 4 th Impression, 2009 5. Kavitha, B.; Customer Relationship Management: Getting <i>it Right;</i> Pearson Education. 4 th Impression, 2003 7. Sheela Rani: Customer Relationship Management; Orange Books Publishing House, New Delhi. 1 st Edition, 2003 7. Sheela Rani: Customer Relationship Management; Management;

Online Resources	 http://www.sasurieengg.com/e-course-material/MBA/II- Year-Sem- 3/BA7015%20CUSTOMER%20RELATIONSHIP%20MANAGE MENT.pdf https://www.businessmanagementideas.com/crm/custo mer-relationship-management/customer-relationship- management-crm-introduction-what-is-objectives-notes- examples/18371 <u>https://www.brainkart.com/subject/Customer- Relationship-Management_77/</u> 	
Course Outcomes:	Upon completion of the course, the students will be able to: CO1: Gain insight into business drivers and what it takes to implement a CRM application in a company successfully. CO2: Design customer relationship management strategies by understanding customers' preferences for the long-term sustainability of the Organizations. CO3: Choose the right CRM solution. CO4: Gain insights into E-CRM.	

Course Code: COM-632

Title of the Course: Travel and Tourism Management

Number of Credits: 4

Prerequisites for the course:	NIL	
Course Objective:	 To understand the significance of the travel and tourism ind To understand the socio-economic impact of travel and tour To learn the effect caused by Covid19 on the travel and tour industry To assess the demand for and supply of the travel and touris industry To explore the future potential of the travel and tourism inc 	rism rism sm
Content:	Unit 1 Introduction to Tourism and Travel Evolution of travel and tourism (ancient / classical / neo- classical / modern) – Dynamics of Travel and Tourism – Types of Tourism – Structure and components of travel and tourism industry – Socio-cultural-economic-environmental impact of travel and tourism – Catalytic role of travel and tourism – Positive and Negative impacts of tourism – responsible Vs. Irresponsible tourism – Sustainable tourism – Significance of 4A's in travel and tourism & assessing the spending pattern of tourists.	14 Hours
	 Unit II Demand for Travel and Tourism and Tourist Destinations Demand: Concepts and Definitions of Demand for Tourism – Consumer Behaviour and Tourism Demand – Determinants of Tourism Demand – Measuring the Demand for Tourism – Patterns of Demand – Assessment of Quality and Satisfaction [IPA, SERVQUAL, SERVPERF, and HOLSAT]. Tourist Destination: The Geography of Tourism – Patterns and Characteristics of the Supply of Tourism – The Socio-cultural and Environmental Impacts – Tourist Motivation – Skills for the Key Sectors of the Travel and Tourism Industry – Tourism and Development Planning – Determination of Carrying 	14 Hours

	Capacity.	
	Unit III Supply of Travel and Tourism and Marketing of Tourism Assessing the 4A's of the travel and tourism industry – Attractions (how to plan and market) – Accessibility (how to plan transportation to make travel comfortable) – Accommodation (how to plan and ensure a comfortable stay) – Amenities (how to plan and keep infrastructure ready for making the visit memorable) – Sustainable Tourism Role of intermediaries (attractions, accessibility, accommodation, amenities) – How to market tourism products effectively - Role of Government organizations and marketing of tourism – Travel and Tourism Marketing – Marketing Planning – Marketing Mix – Impact of Social Media on Travel and Tourism.	14 hrs.
	Unit 4 Future of Travel and Tourism Socio-economic impact of disasters (natural and man-made) on travel and tourism industry – What makes the impact of Covid19 different on travel and tourism industry – Pre- pandemic and Pandemic period – What lies ahead Future of travel and tourism around the world – Emergence of Medical, Health, and Wellness tourism as a modern trend – Emergence of Spiritual, Religious, and Pilgrimage Tourism around the globe - Space Tourism: Problems and Prospects – Virtual Tourism: Role of Social Networking Sites and impact on Destination Image – What to Look for in the Next Century.	18 Hours
Pedagogy:	The following methods and forms of study are used in the course: Lectures / Case studies /Self-Study (literature) and fact-based assignments to better understand the importance of the supply of tourism and demand for tourism.	
References/ Readings:	 Kotler, Bowen and Make, <i>Marketing for Hospitality and Tourism</i>, Pearson. 7th Edition, 2019. Lucius Walker, <i>Tourism and Hospitality Management</i>, Library Press. (2018) 	

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	 Marianna Sigala, Evangelos Christou, and Ulrika Gretzel, Social Media in Travel, Tourism, and Hospitality: Theory, Practice, and Cases, Ashgate. (2017) Melanie Smith and Laszlo Puczko, Health and Wellness Tourism, Elsevier, 1st Edition, 2017. Nigel Evans, David Campbell, and George Stonehouse, Strategic Management for Travel and Tourism, Elsevier. 1st Edition, 2017. Nigel Evans, Strategic Management for Tourism, Hospitality and Events, Routledge. 2nd Edition, 2018. Stephen J. Page, Tourism Management: Managing for Change, Elsevier. 2nd Edition, 2017. Victor T. C. Middleton, Alan Fyall, Michael Morgan, and Ashok Ranchhod, Marketing in Travel and Tourism, Elsevier. 4th Edition, 2018.
	1. <u>https://www.unwto-tourismacademy.ie.edu/</u> 2. <u>https://isiaducation.com/courses/husiness/travel_tourism/</u>
	 2. <u>https://icieducation.com/courses/business/travel-tourism/</u> 3. <u>https://ourworldindata.org/tourism</u> /
	4. https://wttc.org/
	5. https://www.unwto.org/
	6. https://www.oxfordhomestudy.com/courses/travel-and-
	tourism-online-courses/free-tourism-courses
	7. https://www.tutorialspoint.com/tourism_management/tou
	rism_management_tutorial.pdf
Online Resources	8. <u>https://tourismnotes.com/travel-tourism/</u>
	9. <u>https://www.collegetutor.net/notes/Travel_and_Tourism_</u>
	notes
Course Outcomes:	Upon completion of the course, the students will be able to:
	CO1: Understand the dynamics of tourism as a catalyst of socio-economic transformation.
	CO2 : Identify demand for and supply of tourism, including assessing level of satisfaction.
	CO3: Identify and develop a tourist destination based on 4 A's of tourism, and efficiently marketing the same to potential tourists.
	CO4: Understand trends in tourism and also importance of responsible and sustainable tourism practices.

Semester 4

Name of the Programme: Master of Commerce [M.Com]

Course Code: COM-603

Title of the Course: Advanced Econometrics

Number of Credits: 4

Prerequisites for the course:	NIL	
Course Objective:	 To enable learners to apply cross-section regression molimited dependent variables. To enable learners to acquire time series modeling and for skills with advanced analytical techniques for short-term a term relationships in variables of interest. To enhance skills in estimation and forecasting of volatility. To provide skills in building panel data models for exdependency relationships amongst financial variables. 	recasting and long-
Content:	 Unit 1 Limited Dependent Variable Models Nature – Linear Probability Model – Limitations of LPM – Logit and Probit Models: Structure and specifications, Estimation, Interpretations, Computing marginal effects – Tobit Model: estimations and specification issues. Unit II Multivariate Time Series Analysis Vector autoregressive (VAR) models – Estimation and forecasting with VAR – Forecast error variance decomposition - Impulse response function – Generalized VAR - Forecasting with VAR models - Granger causality test – VAR based Granger causality test – Johansen Co-integration test – VECM model – ARDL model 	15 Hours 15 Hours
	Unit III Advanced Volatility Models Multivariate GARCH and conditional correlations models – Constant and Dynamic Conditional Correlations models – BEKK GARCH model – Stochastic volatility models: Concept,	15 hrs.

	structure, Kalman filter.	
	Unit 4 Panel Data Econometrics	
	Panel data structure – Advantages of Panel Data –Pooled OLS Regression – Fixed Effects model – Random effects model – Properties of Various Estimators - Fixed Effects versus Random effects model – Wald test - Breush and Pagan Lagrange Multiplier Test – Hausman Test – Non-Stationary Panel - Panel unit root and cointegration tests.	15 Hours
Pedagogy:	Lectures / case analysis / assignments / classroom interaction / lab. Practical problems may be solved using available open source software.	
References/ Readings:	 Asteriou Dimitrious, <i>Applied Econometrics</i>, Palgrave Macmillan, New York, 4th edition, 28th May 2021. Cameroon Samuel, <i>Econometrics</i>, McGraw Hill, New York, 2005. Davideen de Scenemetric Theorem Blackwall, 416 (2011) 	
	 Davidson, J, <i>Econometric Theory</i>, Blackwell, USA, 1st edition, 7th April 2000. Fabozzi, F., Focardi, S., Rachev, S. and Arshanapalli, B. <i>The Basics of Financial Econometrics: Tools, Concepts and Asset Management</i>, Wiley, 7th March 2014. Goldberger, A.S. <i>Introductory Econometrics</i>, Harvard University Press, Cambridge, 1998. 	
	 Greene, W. <i>Econometric Analysis</i>, Prentice Hall, New York, 5th edition. Guidolin, M. and Pedio, M. <i>Essentials of Time Series for Financial Applications</i>, Academic Press, UK, May 2018. Gujarati, D. <i>Basic Econometrics</i>, McGraw Hill, New Delhi, 5th edition, 1st July 2017. Hayashi, F, <i>Econometrics</i>, Princeton University Press, Princeton, 19th November 2000. Pattreson, Kerry, <i>An Introduction to Applied Econometric: Time Series Approach</i>, Palgrave Macmillan, New York, 2000th edition, 29th June 2000. 	
	 https://www.youtube.com/user/econometricsacademy https://www.youtube.com/user/patobi1 https://sites.google.com/site/econometricsacademy/home https://www.economicsnetwork.ac.uk/teaching/Online%20 Text%20and%20Notes/Econometrics https://www.ssc.wisc.edu/~bhansen/econometrics/Econo 	

	<u>metrics.pdf</u> 6. <u>https://otexts.com/fpp2/arima.html</u> 7. <u>https://online.stat.psu.edu/stat510/</u>	
Online Resources		
Course Outcomes:	Upon completion of the course, learners will be able to:	
	COO1: Apply probability-based models, including LPM, logit, and probit models, to data in social sciences.	
	COO2: Perform forecasting by developing VAR models.	
	COO3: Estimate Granger causality models, including the VAR framework.	
	COO4: Develop models for examining the long-run relationship between financial variables using Johansen's cointegration and ARDL models.	
	COO5: Forecast financial market volatility using advanced GARCH volatility models and Kalman filter.	
	COO6: Demonstrate ability to develop useful panel data models with appropriate diagnostic procedures.	

Course Code: COM-604

Title of the Course: Business Analytics

Number of Credits: 4

Prerequisites for the course:	Research Methodology	
Course Objective:	 To apprise the learners about the Business analytics process and provide exposure to relevant applications and Programmeming used in Business analytics. To develop expertise in learners in using data visualization tools and techniques for obtaining business insights. To train learners in Python. To enable learners to apply machine learning techniques. 	
Content:	Unit 1 Introduction to Business Analytics	10 Hours
	Meaning and significance of business analytics - What is a business analyst and what value do they provide- Responsibilities of Business Analyst- Applications of business analytics – Types of business analytics - Descriptive analytics - Predictive analytics – Prescriptive analytics - Building analytics capability – Business analytics process – Role of business analytics in strategy – Deployment of business analytics model – Requirements for effective implementation of business analytics models – Big data analytics – Challenges in data- driven decision making – Application software in business analytics.	
	Unit II Exploratory Data Analysis	
	V Meaning of EDA – Applications of EDA - Data collection and data management – Data classification – Dealing with missing data - Data visualization: Univariate visualization, Bivariate visualization, Multivariate visualization - Graphical exploratory data analysis (Box-plots, heatmap, Histograms, Scatterplots) – Building business intelligence dashboard – Mapping – Interactive data charts – Data Mining	15 Hours

	Unit III Introduction to Machine Learning	
	Concept and applications of machine learning — Understanding the python platform-working with python- Obtain and understanding basic information about the dataset (shape, size, and type) using python-Graphs- Crosstabs- Identify the features and target.	20 hrs.
	Unit 4 Applications of Machine Learning using Python	
	Supervised Machine Learning using Python - Dummy classifier, Logistic regression, Decision tree, and Random forest - Confusion Metrix - ROC curve.	15 Hours
Pedagogy:	Lectures / case analysis / assignments / classroom interaction / lab. Practical problems may be solved using available open source software.	
References/	 Abbott, D., Applied Predictive Analytics, Wiley, May 2014. Baesens, B., Analytics in a Big Data World, Wiley, 1st 	
Readings:	 baesens, B., Analytics in a Big Data world, whey, 1 edition, 9th May 2014. Gujarati, D, Basic Econometrics, McGraw Hill, New Delhi, 5th edition, 1st July 2017. Hayashi, F, Econometrics, Princeton University Press, Princeton, 19th November 2000. Kang, M. and Choi, E, Machine Learning: Concepts, Tools and Data Visualization, World Scientific, 29th March 2021. Kumar, U, Business Analytics: The Science of data-Driven Decision Making, Wiley, 1st January 2017. Laursen, G. and Thorlund, J, Business Analytics for Managers, Wiley, 2nd edition, 28th October 2016. Mitchelle, T, Machine Learning, McGraw Hill, 1st edition, 1st July 2017. Rao, P., Business Analytics: An Application Focus, PHI Learing, Delhi, 30th October 2013. Tatsat, H., Puri, S., Lookabaugh, B, Machine Learning and Data Science Blueprints for Finance, O'Reilly Media Inc., Boston, USA, 30th November 2020. Winston, W, Microsoft Excel Data Analysis and Business Modeling, Pearson, 7th edition, 26th February 2022. <u>https://www.coursera.org/specializations/analytics#cour</u> Ses 	

Online Resources	 <u>https://www.python.org/</u> <u>https://www.udemy.com/course/python-for-data-science-and-machine-learning-bootcamp/</u> <u>https://www.udemy.com/course/python-for-data-analysis-step-by-step/</u> <u>https://www.youtube.com/watch?v=y4S2gNbl9Echttps://numpy.org/</u>
Course Outcomes:	 CO1: Explain the concepts in business analytics, its process, and strategic significance. CO2: Perform descriptive analytics on data with techniques of descriptive statistics and data visualization. CO3: Learn how to work with Python. CO4: Apply techniques of Dummy classifier, Logistic regression, Decision tree, and Random forest

Course Code: COM-651

Title of the Course: Dissertation

Number of Credits: 16

Prerequisites for the course:	Research Methodology	
Course Objective:	 To identify the research gap using extensive literature repreparation of content analysis. To identify the source of data, ways of collecting the capplying relevant tools and techniques for analysing to collected. To develop a standard quality research report clearly show the relevant components of an effective report and preworking paper. 	data and the data owing all
Content:	 Stage 1 Research Problem Identification Extensive Literature Review [Content Analysis – If done systematically, this itself can be used for preparing a research paper] Identification of Research Gap and Research Topic [Qualitative / Quantitative / Mixed] Identification of research journals where the result of the work can be submitted. Exploring the possibility of research collaboration with research scholars working in similar areas (within India and outside) & interacting with the identified research scholars about the proposed research problem, and ensuring research association. [<i>if possible</i>] [<i>by strictly following the academic and research ethics</i>] Making the weekly presentation of the progress made w.r.t. > WHAT needs to be researched [Research Topic] > WHY the research is relevant [Research Questions / Objectives / Hypotheses] > HOW the research is going to be completed [Data source / collection / analysis / interpretation] Preparation of Introduction and Literature Review Chapter [Draft copy submission and revision]. 	60 Hours

Stage 2 Data Management [Source / Collection Methods / Tools and Techniques to be used]	60 Hours
 Preparation of methodology section [<i>Draft copy submission and revision</i>]. Identification of Source of Data – Collection of Data [<i>by strictly following the academic and research ethics</i>] – Coding and Compilation of Data. Testing Normality, Validity, and Reliability of Data. Analysis and Interpretation of Data + Report Writing [Draft copy submission and revision]. Making the weekly presentation of the progress made. [<i>During the period January-February</i>] 	
 Stage 3 Report Writing Finalization of Introduction, Literature Review and Methodology sections. Draft copy submission of Analysis & Interpretation section [Draft copy submission, revision and finalization]. Draft copy submission of Theoretical contributions, Practical and Managerial implications, and Suggestions for further research based on the Content Analysis and Data Analysis results – Revision and finalization. Final Copy of the Dissertation. [by strictly following the academic and research ethics] Making the weekly presentation of the progress made. [During the period February-March] 	60 hrs.
 Stage 4 Working Paper Writing Preparing the draft copy of the research paper in line with the identified journal submission requirements. [by strictly following the academic and research ethics] Sharing the draft copy of the paper with research collaborators (if any) – revising and finalizing the paper. Submission of the paper (optional) – Revising the paper based on reviewer comments (if received on time) – resubmission – final acceptance of the paper (if received on time) [During the period March-April] 	60 Hours

Pedagogy:	Discussion on relevant research papers – Case Studies – Periodic presentations on the progress of dissertation – Practicals on the tools and techniques used for data analysis – Discussions on methods used for data collection – assisting in data collection, validation, reliability, and analysis – assisting in carrying out Content Analysis, Report writing, Working paper writing, Plagiarism Testing, Article submission, and review process
References/ Readings:	 Adrian Wallwork, English for Writing Research Papers, Springer. 2nd Edition, 2018. David Evans, Paul Gruba, and Justin Zobel, How to Write a Better Thesis, Springer. 3rd Edition, 2019. Kate L. Turabian, A Manual for Writers of Research Papers, Theses, and Dissertations, The University of Chicago Press. 7th Edition, 2017. Margret Cargill and Patrick O'Conner, Writing Scientific Research Articles: Strategy and Steps, Wiley Blackwell. (2017) Simon Kendel, How to write a Research Paper, Bookboon.com. (2018). Stephen Howe, PhraseBook for Writing Papers and Research in English, The Whole World Company Press. 4th Edition, 2017. Wayne C. Booth; Gregory G. Colomb; Joseph M. Williams; Joseph Bizup; and William T. Fitzgerald, The Craft of Research, The University of Chicago Press. 4th Edition, 2016.
	 Research Papers: Justin Paul and Alex Raip Criado (2020), The Art of writing literature review: What do we know and what do we need to know? <i>International Business Review</i>, 29, 1-7 [https://doi.org/10.106/j.ibusrev.2020.101717] Thomas V. Perneger and Patricia M. Hudelson (2004), Writing a research article: advice to beginners, <i>International Journal of Quality in Health Care</i>, 16/3, 191-192 Pietro Beritelli, Sara Dolnicar, David Ermen and Christian Laesser , (2016), Research in a culturally diverse world: reducing redundancies, increasing relevance, <i>Tourism Review</i>, 71/1, 1-5. https://www.scribbr.com/category/research-paper/

Online Resources	 <u>https://www.grammarly.com/blog/how-to-write-a-research-paper/</u> <u>https://www.editage.com/insights/the-complete-guide-to-writing-a-brilliant-research-paper</u> <u>https://thebestschools.org/resources/how-to-write-research-paper/</u> <u>https://thebestschools.org/resources/how-to-write-research-paper/</u> <u>https://www.wlc.edu/uploadedFiles/Content/Academi_cs/Student_Success_Center/ResearchPaper.pdf</u>
Course Outcomes:	Students learns how to prepare a: 1. Standard quality dissertation work 2. Standard quality research paper 3. Standard quality working paper Submit the paper for review in a standard academic journals (<i>if completedthe work on time</i>)

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