

Vidya Vikas Mandal's

Shree Damodar College of Commerce & Economics, Margao-Goa

TY BBA(FS), Semester-V, (REPEAT), Semester End Examination, January 2022

BFS DSEC 2: HUMAN RESOURCE MANAGEMENT

Duration: 02 hours

Maximum Marks: 60

Instructions:

- 1) *Start each question on fresh page.*
- 2) *Figures to the right indicate maximum marks.*
- 3) *All questions are compulsory, however internal choice is available.*

Q. 1. Answer ANY FIVE of the following.

(5x4=20)

- a) Why Manpower Planning is needed in an organization?
- b) Explain why a business may choose to use internal recruitment over external recruitment.
- c) 'Money spend on Training is not an expenditure but an investment'. Explain.
- d) Explain the essential rules for creating more productive employees.
- e) 'A job interview is a formal meeting between a job seeker and an employer'. Justify and explain the statement either for or against.
- f) 'Demotion implies lowering down of status, salary and responsibilities of an employee'. Justify and explain the statement either for or against.

Q. 2. Answer ANY FOUR of the following.

(4x10=40)

- a) 'The scope of Human Resource Management refers to all the activities that come under the banner of Human Resource Management'. Explain.
- b) Give any five points of differences between Job Enrichment and Job Enlargement.
- c) Briefly explain the modern techniques of Merit Rating.
- d) 'The key to successful time management is planning and then protecting the planned time'. Explain.
- e) Explain any five types of Training.