

Vidya Vikas Mandal's
Shree Damodar College of Commerce & Economics, Margao-Goa
SY BBA, Term – VI Term End Assessment JANUARY 2024
Course Title: BBCS006 Etiquettes

Duration: 45 mins
Instructions:

Maximum Marks: 13

- 1) *Start each question on a fresh page.*
- 2) *Figures to the right indicate maximum marks.*
- 3) *Answer question 1 and 2 in about 200 words.*

- Q.1. You are hosting a party for which you need to welcome the guests, set the table, serve yourself and others, use appropriate utensils, and clean up. Justify with examples why it is essential to practice proper manners as a host. **(04 Marks)**
- Q.2. Cross-cultural sensitization training contributes to employee education by fostering awareness and understanding among individuals within a shared cultural framework. Illustrate with examples. **(04 Marks)**
- Q.3. Your institution has recommended a dress code for students attending classes, how they should appropriately dress for formal presentations and when representing the institution at an event, with specific emphasis on Smart Casual attire for regular classes and Business Professional attire for special occasions. Examine the need to Dress appropriately. (250 words) **(05 Marks)**
