

Seat No: \_\_\_\_\_

Vidya Vikas Mandal's  
Shree Damodar College of Commerce & Economics, Margao-Goa  
Post-Graduate Department of Commerce (M. Com)  
M.Com Part-I, Semester-I, Semester End Examination, November 2023  
(Accounting and Finance)  
COM-503: Organizational Behaviour (OA - 35)

**Duration: 2 Hours**

**Max Marks: 40**

**Instructions:**

1. This paper consists of six questions carrying equal marks.
2. Question No.1 consists of compulsory questions of 2 marks each.
3. Answer any **three** questions from Question 2,3,4,5, and 6
4. Each question carries 10 marks. Figures to the right indicate marks.

Q.1. Answer any five of the following sub-questions. **Each** question carries **two** marks.

**(5X2=10)**

- a) Define Perception
- b) What is Latent Conflict?
- c) What is Social Loafing?
- d) What is Mercenary Culture?
- e) What is Ingratiation conformity?

Q.2.A. Explain any five foundations of OB by giving suitable examples.

**(5)**

B. Explain any five individual level stress management strategies.

**(5)**

Seat No: \_\_\_\_\_

Q.3.A. Define the term “group.” Explain what happens in each of the five stages of group’s

Development. (6)

B. Write a short note on Levels of Culture. (4)

Q.4.A Explain Lewin’s Three Step Change Model. (6)

B. Explain the Four Ds of Appreciative Inquiry Process. (4)

Q.5. A. What are some of the major sources of interpersonal conflict? Which do you think is the most relevant in today’s organisations? (8)

B. Type ‘A’ vs Type ‘B’ Personality. (2)

Q Q.6.A. Explain the process of creating and maintaining Organizational Culture with suitable examples. (10)

**OR**

B. Explain the various models of Men/Individual Behaviour with examples. (10)

\*\*\*\*\*Best Wishes\*\*\*\*\*